

Dimensions and use of the scholarly information environment.

Question 25: tables 613-630

[Digital Library Federation.](#)

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Table 613

Q25_1. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?

What about All information at my institution is not available from different locations within the institution? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	10	7	1	8	2	6	1	3	3	1	2	3	0	1	1	0	6	4
	1	2.5	0.2	1.2	0.5	1.4	0.4	0.9	1.6	0.7	0.5	1.7	0	0.7	4.2	0	1	0.9
		BD													IJLM			
Base - Total Responding	1066	289	369	658	408	430	300	335	159	148	355	194	38	124	12*	36*	586	480
Major Problem	72	25	35	59	13	36	24	12	12	4	28	15	5	8	0	0	31	41
	6.8	8.6	9.4	9	3.2	8.3	8.2	3.6	7.7	2.7	7.9	7.5	13	6.8	0	0	5.3	8.6
		D	D	D		G	G		IN		N	N	IN					
Minor Problem	391	83	139	222	169	167	99	124	67	58	128	59	15	47	3	14	211	180
	36.7	28.9	37.6	33.8	41.5	39	33.1	37.1	42	39.2	36	30.6	39.7	38.3	24.6	38.9	36	37.6
			A		AC				KN	N			N					
Not a Problem	602	180	196	376	226	227	176	199	80	86	199	120	18	68	9	22	344	258
	56.5	62.5	53.1	57.2	55.3	52.7	58.7	59.2	50.3	58.1	56.1	61.8	47.3	54.9	75.4	61.1	58.7	53.8
		B										HL			HIJLM			

Table 614

Q25_2. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?

What about Having training and advice about the effective use of online information sources? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	3	1	0	1	1	3	0	0	0	0	0	2	1	0	0	0	1	2
	0.3	0.4	0.1	0.2	0.3	0.6	0.1	0	0	0	0	1.1	1.5	0	0	0	0.1	0.5
													HIJM					
Base - Total Responding	1073	295	370	664	409	434	301	338	162	149	357	195	37	125	12*	36*	592	481
Major Problem	80	23	31	54	26	40	22	17	12	7	34	17	1	6	1	2	34	46
	7.4	7.7	8.4	8.1	6.3	9.2	7.4	5.2	7.6	4.7	9.5	8.6	3.9	4.5	5.6	5.6	5.7	9.5
																		P
Minor Problem	362	124	108	232	130	134	108	120	50	55	115	69	16	44	3	10	212	150
	33.7	42.2	29.3	35	31.7	31	35.8	35.4	31	36.9	32.1	35.6	42.6	35.1	25	27.8	35.8	31.1
		BD											HN					
Not a Problem	632	148	230	378	254	259	171	201	99	87	209	109	20	75	9	24	346	286
	58.8	50.1	62.3	56.9	62	59.8	56.7	59.5	61.4	58.4	58.4	55.7	53.5	60.4	69.4	66.7	58.4	59.4
			A		A										L			

Table 615

Q25_3. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?

What about Having access to all information from one place? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	2	2	0	2	0	1	0	1	1	1	0	0	0	0	0	0	1	1
	0.2	0.7	0	0.3	0	0.3	0	0.3	0.5	0.7	0	0	0.8	0	0	0	0.2	0.2
													J					
Base - Total Responding	1074	294	370	664	410	435	302	337	161	148	357	197	38	125	12*	36*	591	483
Major Problem	118	24	59	83	35	59	38	21	19	9	47	21	6	12	1	3	49	69
	11	8.3	15.9	12.5	8.5	13.6	12.5	6.3	12	6.1	13.2	10.8	15.4	9.7	4.2	8.3	8.3	14.3
				AD		G	G				I		IN					P
Minor Problem	365	90	134	224	141	152	96	118	56	61	130	50	13	39	3	13	199	167
	34	30.6	36.3	33.8	34.5	34.8	31.9	34.9	35	41.2	36.3	25.6	33.8	31.3	26.4	36.1	33.6	34.5
										KN	K							
Not a Problem	590	180	177	356	234	224	168	198	85	78	180	125	19	73	9	20	343	247
	55	61.1	47.8	53.7	57	51.6	55.6	58.8	53	52.7	50.5	63.6	50.8	59	69.4	55.6	58.1	51.2
		B			B							HIJL			HIJL		Q	

Table 616

Q25_4. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?

What about Having people who can help you find information or who search for information for you? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	5	1	3	4	1	3	0	1	0	0	0	3	0	0	0	1	3	2
	0.4	0.4	0.7	0.5	0.2	0.8	0.1	0.3	0	0	0	1.7	0.8	0	0	2.8	0.4	0.4
												J	J					
Base - Total Responding	1071	295	367	662	409	433	301	337	162	149	357	194	38	125	12*	35*	590	482
Major Problem	60	19	26	44	15	24	21	15	9	8	19	10	2	10	1	1	30	29
	5.6	6.3	7	6.7	3.8	5.5	6.8	4.6	5.4	5.4	5.3	5.2	6.2	8.2	4.2	2.9	5.1	6.1
Minor Problem	284	90	102	192	91	112	92	79	45	37	100	50	12	30	3	7	145	139
	26.5	30.6	27.8	29	22.3	26	30.6	23.4	27.7	24.8	27.9	26	30.8	23.9	26.4	20	24.6	28.8
		D		D														
Not a Problem	728	186	240	426	303	297	189	243	108	104	239	133	24	85	9	27	415	314
	68	63.1	65.2	64.3	73.9	68.5	62.6	72	66.8	69.8	66.8	68.8	63.1	67.9	69.4	77.1	70.3	65.1
					ABC			F										

Table 617

Q25_5. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?

What about Finding information? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	2	0	2	2	0	1	1	0	0	0	0	1	0	1	0	0	1	1
	0.2	0.1	0.6	0.3	0	0.3	0.4	0	0	0	0	0.6	0	0.7	1.4	0	0.2	0.2
															HIJ			
Base - Total Responding	1074	296	368	664	410	435	301	338	162	149	357	196	38	124	12*	36*	591	483
Major Problem	81	24	32	56	25	38	22	21	11	12	28	10	6	9	1	5	40	41
	7.6	8.1	8.8	8.4	6.2	8.8	7.4	6.1	6.5	8.1	7.9	5.1	15.3	7.5	4.2	13.9	6.8	8.6
													HIJLMN					

Minor Problem	488	149	165	314	174	187	146	155	84	64	154	90	17	62	4	13	260	228
	45.4	50.3	45	47.4	42.3	43	48.5	45.9	52.2	43	43.2	45.7	43.5	50.4	32.4	36.1	44	47.2
Not a Problem	504	123	170	293	211	210	133	162	67	73	175	96	16	52	8	18	291	214
	47	41.6	46.3	44.2	51.5	48.2	44.1	48	41.3	49	48.9	49.1	41.2	42.1	63.4	50	49.2	44.3
					AC										HIJKLM			

Table 618

**Q25_6. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Accessing information once you find what you want? Would you say this is a major problem, minor problem or not a problem?**

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	2	2	0	2	0	1	1	0	1	0	0	1	0	0	0	0	1	1
	0.2	0.7	0	0.3	0	0.3	0.3	0	0.5	0	0	0.6	0	0	0	0	0.2	0.2
Base - Total Responding	1074	294	370	664	410	435	301	338	161	149	357	196	38	125	12*	36*	591	483
Major Problem	100	28	47	74	25	48	32	19	18	10	34	16	3	16	1	3	39	61
	9.3	9.4	12.6	11.2	6.2	11.1	10.6	5.7	10.9	6.7	9.5	8	8.4	12.7	4.2	8.3	6.5	12.6
			D	D		G	G											P
Minor Problem	458	142	154	296	163	181	133	144	76	63	154	86	16	46	2	15	250	209
	42.7	48.2	41.7	44.5	39.6	41.6	44.1	42.7	47	42.3	43.2	44	42.7	36.6	19.4	41.7	42.2	43.2
		D				N	N		N	N		N	N	N				
Not a Problem	516	125	169	294	222	206	136	174	68	76	169	94	19	63	9	18	303	213
	48.1	42.4	45.7	44.3	54.2	47.3	45.3	51.6	42.1	51	47.4	48	48.9	50.7	76.4	50	51.2	44.2
					ABC										HIJKLM		Q	

Table 619

**Q25_7. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Determining the quality/ credibility/ accuracy of information? Would you say this is a major problem, minor problem or not a problem?**

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	2	1	1	2	0	0	1	1	1	1	0	0	0	0	0	0	2	0
	0.2	0.3	0.2	0.3	0	0	0.3	0.3	0.5	0.7	0	0	0	0	0	0	0.3	0
Base - Total Responding	1074	295	369	664	410	436	301	337	161	148	357	197	38	125	12*	36*	591	484
Major Problem	115	31	38	69	46	42	39	35	15	11	32	21	4	25	1	6	73	43
	10.7	10.5	10.3	10.4	11.3	9.5	13	10.3	9.3	7.4	8.9	10.8	10.7	20.1	6.9	16.7	12.3	8.8
														HIJKLN				
Minor Problem	474	130	146	277	197	188	123	163	70	70	167	77	17	56	3	13	261	213
	44.1	44.3	39.6	41.7	48.1	43.1	40.9	48.3	43.7	47.3	46.8	39.2	44.3	44.8	27.8	36.1	44.2	44
				B		N	N		N	N		N	N	N				
Not a Problem	485	134	185	318	167	207	139	140	76	67	158	99	17	44	8	17	257	228
	45.1	45.3	50.1	47.9	40.6	47.4	46.1	41.4	47	45.3	44.2	50	45	35.1	65.3	47.2	43.5	47.2
			D	D					M			M			HIJKLM			

Table 620

**Q25_8. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Knowing what's available? Would you say this is a major problem, minor problem or not a problem?**

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	1	1	0	1	0	1	0	0	0	0	0	1	0	0	0	0	1	0
	0.1	0.4	0	0.2	0	0.3	0	0	0	0	0	0.6	0	0	0	0	0.2	0
Base - Total Responding	1075	295	370	665	410	435	302	338	162	149	357	196	38	125	12*	36*	591	484
Major Problem	195	67	64	131	63	87	56	52	28	31	58	37	8	25	1	6	112	82
	18.1	22.8	17.3	19.7	15.4	20	18.6	15.3	17.4	20.8	16.3	18.9	20.6	20.1	9.7	16.7	19	17
Minor Problem	531	153	180	333	198	198	154	179	74	76	180	91	19	65	6	20	296	235
	49.4	51.9	48.8	50.1	48.2	45.5	51.1	52.9	45.7	51	50.5	46.3	49.6	52.2	48.6	55.6	50	48.7
Not a Problem	349	74	126	200	149	150	91	108	60	42	118	68	11	34	5	10	183	166
	32.5	25.3	34	30.1	36.4	34.6	30.3	31.8	37	28.2	33.2	34.9	29.8	27.6	41.7	27.8	31	34.4
			A		A										IM			

Table 621

Q25_9. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?

What about Being able to compare across information alternatives, e.g. library vs. web sites? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	11	6	2	8	3	6	2	3	1	0	6	3	1	0	0	0	1	10
	1.1	2.1	0.6	1.2	0.7	1.3	0.7	1	0.5	0	1.6	1.7	3.8	0	0	0	0.2	2
													HIM					P
Base - Total Responding	1065	290	368	657	407	430	299	335	161	149	352	194	37	125	12*	36*	591	474
Major Problem	87	28	32	60	27	28	26	33	14	12	26	13	3	17	0	1	62	25
	8.2	9.5	8.7	9.1	6.7	6.5	8.6	10	8.7	8.1	7.5	6.9	8.7	13.4	2.8	2.8	10.4	5.4
Minor Problem	420	109	139	248	171	169	114	137	70	55	130	75	15	56	4	16	226	194
	39.4	37.6	37.9	37.8	42.1	39.3	38	40.8	43.2	36.9	36.9	38.7	41.3	44.8	29.2	44.4	38.3	40.9
Not a Problem	558	153	196	349	208	233	160	165	77	82	196	105	18	52	8	19	303	255
	52.4	52.8	53.4	53.2	51.2	54.2	53.4	49.2	48.1	55	55.6	54.3	50	41.8	68.1	52.8	51.3	53.8
										M	M	M			HLM			

Table 622

Q25_10. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?

What about Having sufficient training on how to search for information? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	1	0	1	1	0	1	0	0	0	1	0	0	0	0	0	0	0	1
	0.1	0	0.3	0.2	0	0.2	0	0	0	0.7	0	0	0	0	0	0	0	0.2
Base - Total Responding	1075	296	369	665	410	435	302	338	162	148	357	197	38	125	12*	36*	592	483
Major Problem	112	32	38	71	41	54	30	27	20	12	36	22	3	13	1	4	52	59
	10.4	11	10.4	10.6	10	12.4	10.1	8.1	12.5	8.1	10	11.4	9.2	10.4	6.9	11.1	8.8	12.3

Minor Problem	413	130	132	262	151	155	123	135	62	61	126	86	16	45	4	13	241	172
	38.4	43.8	35.9	39.4	36.7	35.7	40.7	39.8	38	41.2	35.3	43.8	42	35.8	34.7	36.1	40.6	35.6
Not a Problem	551	134	198	332	219	226	149	176	80	75	196	88	19	67	7	19	299	251
	51.2	45.2	53.8	50	53.3	51.9	49.3	52.1	49.5	50.7	54.7	44.9	48.9	53.7	58.3	52.8	50.5	52.1
			A															

Table 623

**Q25_11. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Having to go to a library? Would you say this is a major problem, minor problem or not a problem?**

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts & Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Base - Total Responding	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Major Problem	61	19	32	51	11	37	19	5	13	3	24	8	3	8	0	2	22	40
	5.7	6.3	8.7	7.6	2.6	8.5	6.4	1.5	8.2	2	6.8	4	6.9	6.7	0	5.6	3.6	8.2
		D	D	D		G	G		IN		N		IN	I				P
Minor Problem	333	102	123	224	108	141	101	91	54	48	113	55	14	36	3	10	189	144
	30.9	34.3	33.2	33.7	26.4	32.3	33.4	26.9	33.2	32.2	31.6	27.8	36.6	29.1	25	27.8	31.9	29.7
		D		D														
Not a Problem	682	176	215	391	291	258	182	242	95	98	220	134	21	80	9	24	382	300
	63.4	59.4	58.1	58.7	71	59.2	60.2	71.6	58.7	65.8	61.6	68.2	56.5	64.2	75	66.7	64.5	62
					ABC			EF				L			HJL			

Table 624

**Q25_12. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Not enough access to networked computers? Would you say this is a major problem, minor problem or not a problem?**

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts & Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Base - Total Responding	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Major Problem	80	13	37	50	30	41	21	18	11	8	24	17	4	13	1	1	42	38
	7.4	4.3	10	7.5	7.3	9.3	7	5.2	7.1	5.4	6.8	8.5	10.7	10.4	6.9	2.8	7.1	7.8
			A															
Minor Problem	186	36	79	115	71	86	58	43	28	20	62	45	6	20	2	3	88	98
	17.3	12.3	21.3	17.3	17.4	19.6	19.2	12.7	17.4	13.4	17.4	22.7	16.8	16.4	12.5	8.3	14.9	20.3
			A			G	G					I						P
Not a Problem	810	247	254	501	309	310	222	278	122	121	271	136	28	91	10	32	462	348
	75.3	83.4	68.7	75.3	75.3	71.1	73.8	82.1	75.5	81.2	75.8	68.8	72.5	73.1	80.6	88.9	78	71.9
		BD						EF		K							Q	

Table 625

**Q25_13. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Not being able to log onto the library's website (lines busy, site down, etc.)? Would you say this is a major problem, minor problem or not a problem?**

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	2	1	1	2	0	1	1	0	1	0	0	0	0	1	0	0	0	2
	0.2	0.3	0.3	0.3	0	0.2	0.4	0	0.5	0	0	0	0.8	0.7	0	0	0	0.4
													J					
Base - Total Responding	1074	295	369	664	410	435	300	338	161	149	357	197	38	124	12*	36*	592	482
Major Problem	65	10	27	36	29	34	17	15	11	6	19	11	3	11	0	3	34	32
	6.1	3.4	7.2	5.5	7.1	7.7	5.5	4.5	7.1	4	5.3	5.7	9.2	9	2.8	8.3	5.7	6.6
													I					
Minor Problem	192	33	79	112	80	83	54	55	31	23	58	46	5	22	3	4	88	104
	17.9	11.3	21.4	16.9	19.4	19.1	18.1	16.2	19.1	15.4	16.3	23.3	13.1	18	23.6	11.1	14.8	21.7
			A	A								L						P
Not a Problem	816	252	263	515	302	319	229	268	119	120	280	140	29	90	9	29	471	346
	76	85.3	71.3	77.6	73.5	73.2	76.4	79.3	73.8	80.5	78.4	71	77.7	72.9	73.6	80.6	79.5	71.8
		BD								K							Q	

Table 626
Q25_14. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Your own comfort level with electronic information? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	1	1	0	1	0	0	1	0	1	0	0	0	0	0	0	0	1	0
	0.1	0.3	0	0.1	0	0	0.3	0	0.5	0	0	0	0	0	0	0	0.1	0
Base - Total Responding	1075	295	370	665	410	436	301	338	161	149	357	197	38	125	12*	36*	592	484
Major Problem	53	20	11	31	22	24	12	16	9	7	13	17	1	4	0	2	28	24
	4.9	6.6	3	4.6	5.4	5.6	4	4.8	5.5	4.7	3.7	8.5	2.3	3	1.4	5.6	4.7	5.1
		B										JLM						
Minor Problem	240	62	71	133	107	98	59	83	33	32	75	57	6	26	2	8	111	129
	22.3	20.9	19.2	20	26	22.5	19.5	24.5	20.8	21.5	21.1	29	16	20.9	13.9	22.2	18.7	26.7
				BC								LN						P
Not a Problem	783	214	288	502	282	314	230	239	119	110	269	123	31	95	10	26	453	330
	72.8	72.4	77.9	75.4	68.6	71.9	76.5	70.7	73.8	73.8	75.3	62.5	81.7	76.1	84.7	72.2	76.6	68.3
			D	D					K	K	K		K	K	K		Q	

Table 627
Q25_15. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Getting information in a timely manner? Would you say this is a major problem, minor problem or not a problem?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	3	1	2	3	0	3	1	0	0	1	2	0	1	0	0	0	0	3
	0.3	0.3	0.7	0.5	0	0.7	0.2	0	0	0.7	0.5	0	1.5	0	0	0	0	0.7
													HKM					
Base - Total Responding	1073	295	367	662	410	433	301	338	162	148	355	197	37	125	12*	36*	592	481
Major Problem	79	20	27	47	32	32	27	21	11	12	19	18	3	13	1	3	37	42
	7.4	6.7	7.3	7.1	7.9	7.3	8.9	6.1	6.5	8.1	5.3	9.1	8.5	10.4	5.6	8.3	6.3	8.7

Minor Problem	412	121	133	253	158	163	108	140	60	59	154	71	14	40	3	11	227	185
	38.4	40.9	36.1	38.3	38.5	37.6	36	41.4	37	39.9	43.4	35.8	38.8	32.1	20.8	30.6	38.3	38.4
Not a Problem	582	154	208	362	220	239	166	178	92	77	182	109	20	72	9	22	328	254
	54.2	52.3	56.5	54.7	53.6	55	55.1	52.5	56.5	52	51.3	55.1	52.7	57.5	73.6	61.1	55.4	52.8
															HIJKLM			

Table 628

**Q25_16. In general, to what extent do you consider the following factors to cause barriers or problems to getting information you need for your [job/studies]?
What about Having enough time? Would you say this is a major problem, minor problem or not a problem?**

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Version 5/6 respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Don't Know	1	0	1	1	0	1	0	0	0	1	0	0	0	0	0	0	0	1
	0.1	0	0.3	0.2	0	0.2	0.1	0	0	0.7	0	0	0.8	0	0	0	0	0.2
Base - Total Responding	1075	296	369	664	410	435	301	338	162	148	357	197	38	125	12*	36*	592	483
Major Problem	417	178	136	314	103	174	125	117	69	64	133	75	17	47	4	8	226	191
	38.8	60.2	36.8	47.2	25.2	40.1	41.6	34.6	42.4	43.2	37.4	38.1	43.8	38.1	31.9	22.2	38.2	39.5
		BD	D	D														
Minor Problem	404	77	151	227	176	160	100	144	54	55	139	77	11	46	5	17	216	188
	37.6	25.9	40.9	34.2	43	36.7	33.1	42.7	33.2	37.2	38.9	39.2	29.2	36.6	41.7	47.2	36.5	38.9
			A	AC				F										
Not a Problem	254	41	82	123	131	101	76	77	40	29	85	45	10	32	3	11	150	104
	23.6	13.9	22.3	18.5	31.9	23.2	25.3	22.7	24.5	19.6	23.7	22.7	26.9	25.4	26.4	30.6	25.3	21.6
			A	ABC														

Table 629

Q25. MAJOR PROBLEM SUMMARY TABLE

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Having enough time	417	178	136	314	103	174	125	117	69	64	133	75	17	47	4	8	226	191
	38.8	60.2	36.8	47.2	25.2	40.1	41.6	34.6	42.4	43.2	37.4	38.1	43.8	38.1	31.9	22.2	38.2	39.5
		BD	D	D														
Knowing what's available	195	67	64	131	63	87	56	52	28	31	58	37	8	25	1	6	112	82
	18.1	22.8	17.3	19.7	15.4	20	18.6	15.3	17.4	20.8	16.3	18.9	20.6	20.1	9.7	16.7	19	17
		D																
Having access to all information from one place	118	24	59	83	35	59	38	21	19	9	47	21	6	12	1	3	49	69
	11	8.3	15.9	12.5	8.5	13.6	12.5	6.3	12	6.1	13.2	10.8	15.4	9.7	4.2	8.3	8.3	14.3
			AD	G		G	G				I		IN				P	
Determining the quality/ credibility/ accuracy of information	115	31	38	69	46	42	39	35	15	11	32	21	4	25	1	6	73	43
	10.7	10.5	10.3	10.4	11.3	9.5	13	10.3	9.3	7.4	8.9	10.8	10.7	20.1	6.9	16.7	12.3	8.8
														HIJKLN				
Having sufficient training on how to search for information	112	32	38	71	41	54	30	27	20	12	36	22	3	13	1	4	52	59
	10.4	11	10.4	10.6	10	12.4	10.1	8.1	12.5	8.1	10	11.4	9.2	10.4	6.9	11.1	8.8	12.3
Accessing information once you find what you want	100	28	47	74	25	48	32	19	18	10	34	16	3	16	1	3	39	61
	9.3	9.4	12.6	11.2	6.2	11.1	10.6	5.7	10.9	6.7	9.5	8	8.4	12.7	4.2	8.3	6.5	12.6
			D	D		G	G											P
Being able to compare across information alternatives , e.g. library vs. web sites	87	28	32	60	27	28	26	33	14	12	26	13	3	17	0	1	62	25
	8.2	9.5	8.7	9.1	6.7	6.5	8.6	10	8.7	8.1	7.5	6.9	8.7	13.4	2.8	2.8	10.4	5.4
														N			Q	

Finding information	81 7.6	24 8.1	32 8.8	56 8.4	25 6.2	38 8.8	22 7.4	21 6.1	11 6.5	12 8.1	28 7.9	10 5.1	6 15.3	9 7.5	1 4.2	5 13.9	40 6.8	41 8.6
Having training and advice about the effective use of online information sources	80 7.4	23 7.7	31 8.4	54 8.1	26 6.3	40 9.2	22 7.4	17 5.2	12 7.6	7 4.7	34 9.5	17 8.6	1 3.9	6 4.5	1 5.6	2 5.6	34 5.7	46 9.5
Not enough access to networked computers	80 7.4	13 4.3	37 10	50 7.5	30 7.3	41 9.3	21 7	18 5.2	11 7.1	8 5.4	24 6.8	17 8.5	4 10.7	13 10.4	1 6.9	1 2.8	42 7.1	38 7.8
Getting information in a timely manner	79 7.4	20 6.7	27 7.3	47 7.1	32 7.9	32 7.3	27 8.9	21 6.1	11 6.5	12 8.1	19 5.3	18 9.1	3 8.5	13 10.4	1 5.6	3 8.3	37 6.3	42 8.7
All information at my institution is not available from different locations within the institution	72 6.8	25 8.6	35 9.4	59 9	13 3.2	36 8.3	24 8.2	12 3.6	12 7.7	4 2.7	28 7.9	15 7.5	5 13	8 6.8	0 0	0 0	31 5.3	41 8.6
Not being able to log onto the library's website (lines busy, site down, etc.)	65 6.1	10 3.4	27 7.2	36 5.5	29 7.1	34 7.7	17 5.5	15 4.5	11 7.1	6 4	19 5.3	11 5.7	3 9.2	11 9	0 2.8	3 8.3	34 5.7	32 6.6
Having to go to a library	61 5.7	19 6.3	32 8.7	51 7.6	11 2.6	37 8.5	19 6.4	5 1.5	13 8.2	3 2	24 6.8	8 4	3 6.9	8 6.7	0 0	2 5.6	22 3.6	40 8.2
Having people who can help you find information or who search for information for you	60 5.6	19 6.3	26 7	44 6.7	15 3.8	24 5.5	21 6.8	15 4.6	9 5.4	8 5.4	19 5.3	10 5.2	2 6.2	10 8.2	1 4.2	1 2.9	30 5.1	29 6.1
Your own comfort level with electronic information	53 4.9	20 6.6	11 3	31 4.6	22 5.4	24 5.6	12 4	16 4.8	9 5.5	7 4.7	13 3.7	17 8.5	1 2.3	4 3	0 1.4	2 5.6	28 4.7	24 5.1

Table 630
Q25. MINOR PROBLEM SUMMARY TABLE

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts & Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Respondents	1076	296	370	666	410	436	302	338	162	149	357	197	38	125	12*	36*	592	484
Knowing what's available	531 49.4	153 51.9	180 48.8	333 50.1	198 48.2	198 45.5	154 51.1	179 52.9	74 45.7	76 51	180 50.5	91 46.3	19 49.6	65 52.2	6 48.6	20 55.6	296 50	235 48.7
Finding information	488 45.4	149 50.3	165 45	314 47.4	174 42.3	187 43	146 48.5	155 45.9	84 52.2	64 43	154 43.2	90 45.7	17 43.5	62 50.4	4 32.4	13 36.1	260 44	228 47.2
Determining the quality/ credibility/ accuracy of information	474 44.1	130 44.3	146 39.6	277 41.7	197 48.1	188 43.1	123 40.9	163 48.3	70 43.7	70 47.3	167 46.8	77 39.2	17 44.3	56 44.8	3 27.8	13 36.1	261 44.2	213 44
Accessing information once you find what you want	458 42.7	142 48.2	154 41.7	296 44.5	163 39.6	181 41.6	133 44.1	144 42.7	76 47	63 42.3	154 43.2	86 36.9	16 36.9	46 44.8	2 19.4	15 41.7	250 42.2	209 43.2
Being able to compare across information alternatives, e.g. library vs. web sites	420 39.4	109 37.6	139 37.9	248 37.8	171 42.1	169 39.3	114 38	137 40.8	70 43.2	55 36.9	130 36.9	75 38.7	15 41.3	56 44.8	4 29.2	16 44.4	226 38.3	194 40.9
Having sufficient training on how to search for information	413 38.4	130 43.8	132 35.9	262 39.4	151 36.7	155 35.7	123 40.7	135 39.8	62 38	61 41.2	126 35.3	86 43.8	16 42	45 35.8	4 34.7	13 36.1	241 40.6	172 35.6
Getting information in a timely manner	412 38.4	121 40.9	133 36.1	253 38.3	158 38.5	163 37.6	108 36	140 41.4	60 37	59 39.9	154 43.4	71 35.8	14 38.8	40 32.1	3 20.8	11 30.6	227 38.3	185 38.4
Having enough time	404 37.6	77 25.9	151 40.9	227 34.2	176 43	160 36.7	100 33.1	144 42.7	54 33.2	55 37.2	139 38.9	77 39.2	11 29.2	46 36.6	5 41.7	17 47.2	216 36.5	188 38.9

All information at my institution is not available from different locations within the institution	391 36.7	83 28.9	139 37.6	222 33.8	169 41.5	167 39	99 33.1	124 37.1	67 42	58 39.2	128 36	59 30.6	15 39.7	47 38.3	3 24.6	14 38.9	211 36	180 37.6
			A		AC				KN	N			N					
Having access to all information from one place	365 34	90 30.6	134 36.3	224 33.8	141 34.5	152 34.8	96 31.9	118 34.9	56 35	61 41.2	130 36.3	50 25.6	13 33.8	39 31.3	3 26.4	13 36.1	199 33.6	167 34.5
									KN	K								
Having training and advice about the effective use of online information sources	362 33.7	124 42.2	108 29.3	232 35	130 31.7	134 31	108 35.8	120 35.4	50 31	55 36.9	115 32.1	69 35.6	16 42.6	44 35.1	3 25	10 27.8	212 35.8	150 31.1
			BD										HN					
Having to go to a library	333 30.9	102 34.3	123 33.2	224 33.7	108 26.4	141 32.3	101 33.4	91 26.9	54 33.2	48 32.2	113 31.6	55 27.8	14 36.6	36 29.1	3 25	10 27.8	189 31.9	144 29.7
			D	D														
Having people who can help you find information or who search for information for you	284 26.5	90 30.6	102 27.8	192 29	91 22.3	112 26	92 30.6	79 23.4	45 27.7	37 24.8	100 27.9	50 26	12 30.8	30 23.9	3 26.4	7 20	145 24.6	139 28.8
			D	D														
Your own comfort level with electronic information	240 22.3	62 20.9	71 19.2	133 20	107 26	98 22.5	59 19.5	83 24.5	33 20.8	32 21.5	75 21.1	57 29	6 16	26 20.9	2 13.9	8 22.2	111 18.7	129 26.7
				BC									LN					P
Not being able to log onto the library's website (lines busy, site down, etc.)	192 17.9	33 11.3	79 21.4	112 16.9	80 19.4	83 19.1	54 18.1	55 16.2	31 19.1	23 15.4	58 16.3	46 23.3	5 13.1	22 18	3 23.6	4 11.1	88 14.8	104 21.7
			A	A								L						P
Not enough access to networked computers	186 17.3	36 12.3	79 21.3	115 17.3	71 17.4	86 19.6	58 19.2	43 12.7	28 17.4	20 13.4	62 17.4	45 22.7	6 16.8	20 16.4	2 12.5	3 8.3	88 14.9	98 20.3
			A			G	G					I						P