

**Dimensions and use of the scholarly information environment.**

**Question 16: Table 590**

[Digital Library Federation.](#)

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**Table 590**

**Q16a. What services would you like your institution's library to offer?**

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Respondents	1592	453	530	983	608	659	430	504	238	237	500	296	60	192	17	52*	897	695
Can't think of anything	182	41	64	104	78	74	51	57	26	38	36	40	6	19	2	15	95	87
	11.5	9	12	10.6	12.8	11.3	12	11.3	11.1	16	7.1	13.6	10.6	9.7	12	28.8	10.6	12.5
More electronic materials	53	9	26	35	18	23	14	16	18	6	11	4	3	7	1	2	32	21
	3.3	2	4.9	3.6	2.9	3.5	3.2	3.3	7.4	2.5	2.3	1.5	5.8	3.9	3	3.8	3.5	3
Making information available from different locations	48	3	29	32	16	39	8	1	8	2	21	10	2	5	0	1	18	30
	3	0.7	5.4	3.3	2.7	5.9	1.9	0.2	3.3	0.8	4.1	3.4	2.9	2.4	1	1.9	2	4.3
Coffee shop	42	6	13	19	24	12	13	17	4	5	13	12	1	5	0	2	29	13
	2.7	1.3	2.4	1.9	3.9	1.8	3.1	3.4	1.5	2.1	2.6	4.2	2.4	2.4	2	3.8	3.3	1.9
More electronic hardware (computer, copier)	41	6	17	24	17	19	9	13	8	5	11	8	1	5	1	2	18	23
	2.6	1.4	3.3	2.4	2.8	2.8	2.1	2.6	3.3	2.1	2.3	2.7	1.9	2.4	6	3.8	2	3.3
Selecting high quality online information	39	4	21	25	14	29	7	3	5	5	15	7	2	5	0	0	20	18
	2.4	0.9	3.9	2.5	2.3	4.4	1.7	0.6	2.2	2.1	3	2.3	3.4	2.4	0	0	2.3	2.7
Consultation on organizing online information	32	3	16	19	13	25	6	1	5	2	13	6	1	5	0	0	15	18
	2	0.6	3.1	1.9	2.2	3.8	1.5	0.2	2.2	0.8	2.6	1.9	2.4	2.4	2	0	1.6	2.5
Lounge area to eat or study	32	7	15	23	10	10	11	11	2	4	13	7	0	6	0	1	23	9
	2	1.6	2.9	2.3	1.6	1.6	2.6	2.2	0.7	1.7	2.6	2.3	0	2.9	0	1.9	2.6	1.3
Assistance in library	27	7	6	13	13	2	7	17	5	2	9	2	1	4	0	3	11	15
	1.7	1.5	1.2	1.3	2.2	0.3	1.6	3.4	2.2	0.8	1.9	0.8	1.4	1.9	0	5.8	1.3	2.2
Book and photocopying delivery service	25	10	13	23	2	16	6	4	6	2	6	8	1	2	0	0	11	14
	1.6	2.2	2.5	2.4	0.3	2.4	1.3	0.7	2.6	0.8	1.1	2.7	1.9	1	2	0	1.2	2
More print material	25	7	10	18	7	15	7	3	7	5	6	2	2	3	0	0	14	10
	1.5	1.6	2	1.8	1.1	2.3	1.5	0.6	3	2.1	1.1	0.8	2.9	1.5	1	0	1.6	1.5
Managing traditional library and archival collections	23	7	9	17	6	15	7	1	2	0	13	7	0	1	0	0	13	10
	1.4	1.6	1.8	1.7	1	2.3	1.5	0.2	0.7	0	2.6	2.3	0.5	0.5	0	0	1.4	1.5
Laptop computer loan program	23	8	5	13	10	12	7	4	2	1	13	4	0	2	0	0	8	15
	1.4	1.7	1	1.3	1.6	1.8	1.6	0.8	0.7	0.4	2.6	1.5	0	1	2	0	0.9	2.1
Recommending high quality information	20	2	7	9	11	13	4	4	4	0	11	3	1	1	0	0	10	10

	1.3	0.5	1.3	1	1.8	1.9	0.9	0.7	1.5	0	2.3	1.1	1.4	0.5	2	0	1.1	1.5
Expanded hours	19	2	10	12	7	10	7	2	7	0	4	4	1	3	0	0	9	10
	1.2	0.5	1.9	1.2	1.1	1.5	1.7	0.4	3	0	0.8	1.5	1	1.5	1	0	1	1.5
Group study space	15	2	7	9	6	8	3	4	1	3	2	3	1	3	1	1	7	7
	0.9	0.3	1.3	0.9	1	1.2	0.7	0.8	0.4	1.3	0.4	1.1	1.4	1.5	5	1.9	0.8	1.1
24/7 real-time digital reference service	9	2	3	5	4	6	2	1	1	0	6	2	1	0	0	0	2	8
	0.6	0.5	0.6	0.5	0.7	1	0.5	0.2	0.4	0	1.1	0.8	1	0	0	0	0.2	1.1
Personalized library web page	9	1	5	6	3	7	0	2	2	1	6	0	1	0	0	0	2	7
	0.6	0.3	0.9	0.6	0.5	1	0.1	0.4	0.7	0.4	1.1	0	1	0	0	0	0.2	1
Alerting service	9	1	6	8	1	7	2	0	1	1	2	2	1	2	0	0	5	4
	0.5	0.3	1.2	0.8	0.2	1	0.5	0	0.4	0.4	0.4	0.8	1.4	1	0	0	0.5	0.6
Other	204	60	73	132	71	83	61	60	26	19	77	47	9	16	4	5	116	88
	12.8	13.1	13.7	13.5	11.7	12.6	14.1	12	11.1	8	15.4	15.9	15.5	8.3	25	9.6	12.9	12.7
DK/Refused	821	280	231	511	310	301	224	295	109	140	261	144	29	110	8	20	486	335
	51.6	61.7	43.6	51.9	51	45.7	52.2	58.7	45.8	59.1	52.3	48.9	47.8	57.3	46	38.5	54.2	48.2
		BD			B			E		HKLN				H			Q	