

Dimensions and use of the scholarly information environment.

Question 13: Tables 549-580

Digital Library Federation.

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Table 549

Q13a_1. Would you say Medium (print, electronic, etc.) is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	761	227	252	479	283	321	211	228	115	116	229	138	28	109	9	18	422	339
	54.7	53.2	58.9	56.1	52.6	58.9	56.4	48.6	60.6	47.9	56.7	54.9	50.3	57.1	56.8	41.9	53.3	56.6
Extremely Important	197	42	76	118	79	80	68	49	33	20	60	44	7	27	4	3	111	86
	14.2	9.9	17.8	13.9	14.7	14.7	18.1	10.5	17.1	8.3	14.9	17.4	13.2	14.1	23.9	7	14.1	14.3
Very Important	564	184	176	360	204	241	144	179	83	96	169	94	20	82	5	15	311	253
	40.6	43.3	41.1	42.2	38	44.2	38.3	38.1	43.5	39.7	41.9	37.5	37	42.9	33	34.9	39.3	42.3
Somewhat Important	420	125	113	238	182	147	109	164	58	77	105	83	18	56	4	19	243	177
	30.2	29.2	26.5	27.9	33.9	26.9	29.1	34.9	30.6	31.8	26	33	33.3	29.3	26.1	44.2	30.8	29.5
Bottom 2 Box	181	58	58	115	65	65	45	70	12	42	60	27	8	23	2	6	108	72
	13	13.6	13.5	13.5	12.1	11.9	12.1	14.9	6.5	17.4	14.9	10.7	14.8	12.2	12.5	14	13.7	12.1
Not Very Important	142	46	44	90	52	49	39	54	8	33	47	22	7	18	2	6	83	59
	10.2	10.7	10.4	10.5	9.7	9	10.5	11.4	4.2	13.6	11.6	8.9	12.2	9.3	10.2	14	10.5	9.9
Not at all Important	38	12	13	26	13	16	6	17	4	9	13	4	1	6	0	0	25	13
	2.8	2.9	3.1	3	2.4	2.9	1.6	3.5	2.3	3.7	3.3	1.8	2.6	2.9	2.3	0	3.2	2.2
DK/Refused	29	17	4	22	7	12	9	7	4	7	9	3	1	3	1	0	17	11
	2	4	1	2.5	1.3	2.3	2.4	1.5	2.3	2.9	2.3	1.3	1.6	1.5	4.5	0	2.2	1.9
Mean	3.54	3.49	3.61	3.55	3.53	3.6	3.62	3.41	3.71	3.36	3.55	3.61	3.47	3.57	3.69	3.35	3.52	3.58

Table 550

Q13B_1. And, in thinking of how well your current sources are meeting your needs on this feature (Medium (print, electronic, etc.)), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	609	184	193	376	233	242	167	199	89	95	177	114	23	84	8	19	354	255
	43.8	43.1	45.1	44.1	43.3	44.4	44.6	42.5	46.8	39.3	43.7	45.5	42.9	43.9	54.5	44.2	44.8	42.5
5 - Excellent	150	37	38	75	75	51	43	55	12	18	51	29	5	26	3	6	90	60
	10.8	8.7	8.8	8.8	14	9.4	11.5	11.8	6.5	7.4	12.6	11.6	9	13.7	17	14	11.4	10
4 - Very Good	459	146	155	302	158	191	124	144	77	77	126	85	19	58	6	13	264	195
	33	34.4	36.3	35.3	29.4	35	33.1	30.7	40.3	31.8	31.2	33.9	33.9	30.2	37.5	30.2	33.4	32.5
3 - Good	589	166	179	345	244	231	153	205	81	110	169	100	26	78	5	20	324	264
	42.3	39	41.9	40.4	45.4	42.4	40.7	43.6	42.6	45.5	41.9	39.7	46.6	41	35.2	46.5	41	44.1
Bottom 2 Box	147	50	46	95	52	50	45	52	16	25	43	30	4	24	1	4	85	63
	10.6	11.7	10.7	11.2	9.6	9.2	12.1	11	8.3	10.3	10.7	12.1	6.9	12.7	5.7	9.3	10.7	10.4
2 - Fair	137	45	42	86	51	43	43	50	15	22	41	27	4	23	1	4	78	60
	9.9	10.5	9.8	10.1	9.4	7.9	11.6	10.7	7.9	9.1	10.2	10.7	6.9	12.2	5.7	9.3	9.8	9.9
1 - Poor	10	5	4	9	1	7	2	1	1	3	2	3	0	1	0	0	7	3
	0.7	1.2	0.9	1.1	0.2	1.3	0.5	0.2	0.5	1.2	0.5	1.3	0	0.5	0	0	0.9	0.5
DK/Refused	46	27	10	37	9	22	10	14	4	12	15	7	2	5	1	0	27	18
	3.3	6.2	2.3	4.3	1.7	4	2.6	3	2.3	5	3.7	2.7	3.7	2.4	4.5	0	3.5	3
Mean	3.45	3.41	3.43	3.42	3.48	3.45	3.45	3.44	3.45	3.37	3.47	3.45	3.47	3.46	3.69	3.49	3.46	3.43
		BD		D											HIJKLM			

Table 551

Q13a_2. Would you say Speed of delivery is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	1026	313	327	640	386	407	290	329	147	170	297	171	41	154	11	34	567	458
	73.8	73.5	76.4	75	71.8	74.5	77.4	70	77.3	70.2	73.5	68.3	74.1	81	75	79.1	71.7	76.4
							G		K					IK				
Extremely Important	319	70	117	187	132	129	93	98	55	36	105	50	11	46	4	13	164	155
	23	16.5	27.3	21.9	24.6	23.6	24.7	20.9	28.7	14.9	26	20.1	20.1	23.9	23.9	30.2	20.8	25.9
			A	A					IK		I			I	I			P
Very Important	706	243	210	453	253	278	197	231	92	134	192	121	30	109	8	21	403	303
	50.8	57	49.1	53.1	47.1	50.9	52.6	49.2	48.6	55.4	47.4	48.2	54	57.1	51.1	48.8	51	50.5
			BD											J				
Somewhat Important	284	91	74	164	120	105	63	116	33	57	79	64	11	29	3	8	171	113
	20.4	21.3	17.2	19.2	22.3	19.2	16.8	24.8	17.6	23.6	19.5	25.4	20.1	15.1	18.2	18.6	21.6	18.8
								F		M		HM						
Bottom 2 Box	74	19	26	44	30	32	22	21	10	13	28	12	3	7	1	0	50	24
	5.3	4.4	6	5.2	5.6	5.8	5.8	4.5	5.1	5.4	7	4.9	5.3	3.9	5.7	0	6.4	4
Not Very Important	53	14	19	33	20	24	14	15	6	9	19	10	2	7	0	0	41	12
	3.8	3.3	4.3	3.8	3.8	4.5	3.6	3.2	3.2	3.7	4.7	4	3.7	3.4	2.3	0	5.1	2.1
																	Q	
Not at all Important	21	5	7	12	10	7	8	6	4	4	9	2	1	1	1	0	10	12
	1.5	1.1	1.7	1.4	1.8	1.3	2.2	1.3	1.9	1.7	2.3	0.9	1.6	0.5	3.4	0	1.2	2
															KM			
DK/Refused	7	3	1	5	2	3	0	3	0	2	0	3	0	0	0	1	2	5
	0.5	0.8	0.3	0.6	0.4	0.6	0.1	0.7	0	0.8	0	1.3	0.5	0	1.1	2.3	0.3	0.8
															HJM			
Mean	3.9	3.85	3.96	3.91	3.89	3.91	3.94	3.86	3.99	3.79	3.9	3.84	3.88	4	3.91	4.12	3.85	3.97
									I					IK				P

Table 552

Q13B_2. And, in thinking of how well your current sources are meeting your needs on this feature (Speed of delivery), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	574	186	182	368	205	222	165	186	85	100	158	85	24	99	7	15	329	244
	41.2	43.6	42.6	43.1	38.3	40.7	44.1	39.6	44.9	41.3	39.1	33.9	43.9	51.7	50	34.9	41.6	40.7
5 - Excellent	145	48	53	101	44	66	47	32	17	23	47	18	5	33	2	1	96	49
	10.4	11.2	12.4	11.8	8.3	12.1	12.6	6.8	8.8	9.5	11.6	7.1	9	17.1	13.6	2.3	12.1	8.2
4 - Very Good	428	138	129	267	161	156	118	154	69	77	111	67	19	66	5	14	233	195
	30.8	32.4	30.2	31.3	30	28.6	31.5	32.8	36.1	31.8	27.4	26.8	34.9	34.6	36.4	32.6	29.5	32.5
3 - Good	589	176	178	353	236	236	157	196	82	104	177	111	19	70	6	21	326	263
	42.4	41.2	41.6	41.4	43.9	43.3	42	41.7	43.1	43	43.7	44.2	35.4	36.6	38.6	48.8	41.3	43.9
Bottom 2 Box	215	61	61	122	92	79	51	84	23	35	66	52	11	21	1	6	132	83
	15.4	14.4	14.3	14.3	17.2	14.5	13.6	17.9	12	14.5	16.3	20.5	19.6	11.2	9.1	14	16.7	13.8
2 - Fair	190	48	56	104	86	68	47	75	22	33	58	44	9	17	1	6	114	75
	13.7	11.3	13	12.2	16	12.5	12.5	15.9	11.6	13.6	14.4	17.4	16.4	8.8	8	14	14.5	12.6
1 - Poor	25	13	6	19	6	11	4	9	1	2	8	8	2	5	0	0	17	7
	1.8	3.1	1.3	2.2	1.2	2	1.1	2	0.5	0.8	1.9	3.1	3.2	2.4	1.1	0	2.2	1.2
DK/Refused	13	3	6	10	3	8	1	4	0	3	4	3	1	1	0	1	3	10
	0.9	0.8	1.5	1.1	0.6	1.5	0.3	0.8	0	1.2	0.9	1.3	1.1	0.5	2.3	2.3	0.4	1.6
Mean	3.35	3.38	3.4	3.39	3.28	3.37	3.42	3.27	3.41	3.36	3.33	3.18	3.3	3.55	3.55	3.24	3.35	3.34
							G		K	K				IJKL	K			

Table 553

Q13a_3. Would you say Ease of access is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	1235	384	385	769	465	488	334	413	172	210	359	220	51	170	14	39	682	553
	88.8	90.1	90.2	90.1	86.7	89.4	89.1	87.9	90.7	86.8	88.8	87.5	92.6	89.3	92	90.7	86.2	92.2
Extremely Important	486	141	165	306	180	204	142	140	89	67	147	81	16	69	7	11	249	237
	35	33.1	38.5	35.8	33.6	37.4	37.9	29.8	46.8	27.7	36.3	32.1	29.6	36.1	45.5	25.6	31.4	39.6
						G	G		IJKLM						IKL			P
Very Important	749	243	221	464	285	284	192	273	84	143	212	139	35	101	7	28	433	316
	53.8	57	51.7	54.3	53.1	52	51.1	58.1	44	59.1	52.6	55.4	63	53.2	46.6	65.1	54.8	52.6
										HN		H	HJN					
Somewhat Important	130	35	38	73	57	48	36	46	15	28	39	22	4	17	1	4	96	35
	9.4	8.3	8.9	8.6	10.6	8.8	9.7	9.9	7.9	11.6	9.8	8.9	7.4	8.8	5.7	9.3	12.1	5.8
Bottom 2 Box	18	5	1	6	13	6	4	8	2	2	4	7	0	4	0	0	11	7
	1.3	1.1	0.2	0.7	2.3	1.1	1	1.8	0.9	0.8	0.9	2.7	0	2	1.1	0	1.4	1.2
					BC													
Not Very Important	11	4	1	5	7	5	2	4	0	1	2	4	0	4	0	0	6	5
	0.8	0.9	0.2	0.6	1.2	0.9	0.5	1	0	0.4	0.5	1.8	0	2	1.1	0	0.8	0.8
															H	H		
Not at all Important	7	1	0	1	6	1	2	4	2	1	2	2	0	0	0	0	5	2
	0.5	0.2	0	0.1	1.1	0.2	0.5	0.9	0.9	0.4	0.5	0.9	0	0	0	0	0.6	0.3
					BC													
DK/Refused	7	2	3	5	2	4	1	2	1	2	2	2	0	0	0	0	2	5
	0.5	0.5	0.7	0.6	0.4	0.7	0.3	0.4	0.5	0.8	0.5	0.9	0	0	1.1	0	0.3	0.8
															M			
Mean	4.23	4.23	4.29	4.26	4.17	4.26	4.26	4.15	4.36	4.14	4.24	4.17	4.22	4.23	4.38	4.16	4.16	4.31
			D	D		G	G		IKL						IKL			P

Table 554

Q13B_3. And, in thinking of how well your current sources are meeting your needs on this feature (Ease of access), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	655	188	209	397	258	274	180	200	99	106	190	112	26	96	8	19	376	279
	47.1	44.2	48.9	46.5	48	50.2	48.1	42.7	51.9	43.8	47	44.6	46.6	50.2	55.7	44.2	47.6	46.4
						G												
5 - Excellent	163	37	53	90	72	64	52	47	19	26	47	29	5	23	4	10	99	64
	11.7	8.7	12.5	10.6	13.5	11.8	13.8	10	10.2	10.7	11.6	11.6	8.5	12.2	23.9	23.3	12.5	10.7
					A										HIJKLM			
4 - Very Good	492	151	156	307	185	210	129	153	79	80	143	83	21	73	5	9	278	215
	35.4	35.5	36.4	35.9	34.5	38.5	34.3	32.7	41.7	33.1	35.3	33	38.1	38	31.8	20.9	35.1	35.8
3 - Good	569	172	172	345	224	207	152	209	67	109	165	106	23	71	5	22	318	250
	40.9	40.4	40.4	40.4	41.7	38	40.5	44.6	35.2	45	40.9	42.4	42.3	37.1	33	51.2	40.2	41.7
						H												
Bottom 2 Box	158	63	43	105	53	59	41	58	23	25	47	30	6	23	2	2	94	64
	11.4	14.7	10	12.3	9.8	10.9	10.9	12.3	12	10.3	11.6	12.1	11.1	12.2	10.2	4.7	11.9	10.7
					D													
2 - Fair	137	52	37	89	48	49	36	52	20	20	43	24	6	20	2	2	79	58
	9.9	12.3	8.6	10.5	8.9	9.1	9.6	11	10.6	8.3	10.7	9.4	11.1	10.7	10.2	4.7	10	9.7
1 - Poor	21	10	6	16	5	10	5	6	3	5	4	7	0	3	0	0	15	6
	1.5	2.4	1.4	1.9	0.9	1.8	1.3	1.3	1.4	2.1	0.9	2.7	0	1.5	0	0	1.9	1
DK/Refused	9	3	3	6	3	5	2	2	2	2	2	2	0	1	0	0	2	7
	0.6	0.8	0.7	0.7	0.5	0.9	0.5	0.4	0.9	0.8	0.5	0.9	0	0.5	1.1	0	0.3	1.1
Mean	3.46	3.36	3.5	3.43	3.51	3.5	3.5	3.39	3.49	3.42	3.46	3.42	3.44	3.49	3.7	3.63	3.46	3.46
			A		A										IJKL			

Table 555

Q13a_4. Would you say Quality is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	1268	384	397	781	487	501	341	425	175	213	376	232	49	172	13	38	723	545
	91.2	90.1	92.9	91.5	90.6	91.8	91	90.5	92.1	88	93	92.4	88.9	90.2	88.6	88.4	91.4	90.9
Extremely Important	539	152	183	334	205	228	154	158	81	75	164	99	19	77	7	17	302	238
	38.8	35.6	42.8	39.2	38.1	41.7	41	33.6	42.6	31	40.5	39.3	35.4	40.5	50	39.5	38.1	39.6
			A			G	G		I		I			I	IL			
Very Important	729	233	214	447	282	274	188	267	94	138	212	133	29	95	6	21	421	308
	52.4	54.6	50.1	52.4	52.5	50.1	50	57	49.5	57	52.6	53.1	53.4	49.8	38.6	48.8	53.3	51.3
										N	N	N	N					
Somewhat Important	95	27	28	55	40	33	27	35	12	23	21	16	6	11	2	5	53	42
	6.8	6.4	6.5	6.4	7.4	6	7.1	7.5	6.5	9.5	5.1	6.3	10.1	5.9	10.2	11.6	6.7	7
													J					
Bottom 2 Box	15	4	3	6	9	6	4	5	3	3	4	1	1	4	0	0	8	7
	1.1	0.8	0.6	0.7	1.6	1.1	1.1	1.1	1.4	1.2	0.9	0.4	1.1	2	0	0	1	1.1
Not Very Important	9	2	2	4	5	3	3	3	2	3	0	1	0	3	0	0	4	5
	0.6	0.4	0.5	0.5	0.9	0.6	0.7	0.6	0.9	1.2	0	0.4	0.5	1.5	0	0	0.5	0.8
													J	J				
Not at all Important	6	2	0	2	4	3	1	2	1	0	4	0	0	1	0	0	4	2
	0.4	0.4	0.1	0.2	0.7	0.5	0.3	0.4	0.5	0	0.9	0	0.5	0.5	0	0	0.5	0.3
DK/Refused	13	11	0	11	2	6	3	4	0	3	4	2	0	4	0	0	7	6
	0.9	2.6	0	1.3	0.4	1.1	0.8	0.9	0	1.2	0.9	0.9	0	2	1.1	0	0.9	1
		BD												H	H			
Mean	4.3	4.28	4.35	4.31	4.27	4.33	4.32	4.24	4.33	4.19	4.33	4.32	4.23	4.31	4.4	4.28	4.29	4.3
						G			I		I	I			I			

Table 556

**Q13B_4. And, in thinking of how well your current sources are meeting your needs on this feature (Quality), would you rate them as:
Excellent, very good, good, fair or poor?**

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female	
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600	
Top 2 Box	713	199	241	440	273	282	200	232	93	114	229	124	26	95	10	21	398	315	
	51.3	46.8	56.4	51.6	50.8	51.6	53.2	49.4	49.1	47.1	56.7	49.6	48.1	49.8	65.9	48.8	50.3	52.6	
5 - Excellent	149	36	59	96	54	68	43	38	21	20	53	22	6	20	HIKLM	4	4	98	51
	10.7	8.5	13.9	11.2	10	12.5	11.3	8.1	11.1	8.3	13	8.9	10.6	10.2	23.9	9.3	12.4	8.5	
4 - Very Good	564	163	182	345	219	213	157	194	72	94	177	102	21	75	HIJKLM	6	17	300	264
	40.6	38.3	42.5	40.4	40.8	39	41.9	41.3	38	38.8	43.7	40.6	37.6	39.5	42	39.5	37.9	44	
																		P	
3 - Good	554	172	161	334	220	225	139	189	87	110	135	97	24	75	4	20	317	237	
	39.8	40.4	37.8	39.1	41	41.2	37.1	40.4	45.8	45.5	33.5	38.8	44.4	39.5	28.4	46.5	40	39.6	
									JN	JN			JN						
Bottom 2 Box	106	40	24	64	42	33	29	44	9	15	32	27	4	17	1	2	66	40	
	7.6	9.3	5.6	7.5	7.9	6.1	7.6	9.4	4.6	6.2	7.9	10.7	7.4	8.8	4.5	4.7	8.3	6.7	
												H							
2 - Fair	96	34	24	57	38	32	28	36	8	13	30	24	3	15	1	2	56	39	
	6.9	7.9	5.5	6.7	7.1	5.8	7.3	7.7	4.2	5.4	7.4	9.4	6.3	7.8	4.5	4.7	7.1	6.5	
												H							
1 - Poor	11	6	0	6	4	1	1	8	1	2	2	3	1	2	0	0	9	1	
	0.8	1.4	0.1	0.8	0.8	0.3	0.3	1.7	0.5	0.8	0.5	1.3	1.1	1	0	0	1.2	0.2	
DK/Refused	18	15	1	16	2	6	8	4	1	3	8	2	0	4	0	0	11	7	
	1.3	3.5	0.2	1.8	0.4	1.1	2	0.9	0.5	1.2	1.9	0.9	0	2	1.1	0	1.3	1.1	
		BD		D															
Mean	3.54	3.46	3.65	3.56	3.52	3.58	3.58	3.47	3.55	3.49	3.63	3.47	3.5	3.51	3.86	3.53	3.54	3.55	
			AD			G					K				HIJKLM				

Table 557

Q13a_5. Would you say Update frequency is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	898	260	317	577	321	390	244	264	129	140	269	148	36	139	13	24	502	396
	64.6	61.1	74.2	67.6	59.7	71.5	65	56.1	68.1	57.9	66.5	58.9	65.1	73.2	84.1	55.8	63.5	65.9
			AD	D		G	G		IK					IK	HUJKL			
Extremely Important	282	78	105	183	99	136	78	68	44	29	92	40	10	53	5	8	137	144
	20.3	18.2	24.5	21.4	18.5	24.8	20.9	14.4	23.1	12	22.8	16.1	18	27.8	36.4	18.6	17.4	24.1
			AD	D		G	G		I		I			IKL	HUJKL			P
Very Important	616	183	212	395	221	255	165	196	85	111	177	108	26	86	7	16	365	251
	44.3	42.8	49.6	46.2	41.2	46.7	44.1	41.7	44.9	45.9	43.7	42.9	47.1	45.4	47.7	37.2	46.2	41.9
			D															
Somewhat Important	341	112	79	191	150	108	94	138	41	80	92	65	15	33	2	13	188	152
	24.5	26.3	18.5	22.4	27.8	19.8	25.1	29.5	21.8	33.1	22.8	25.9	27	17.1	12.5	30.2	23.8	25.4
		B		BC				E		HJMN		MN	MN					
Bottom 2 Box	126	38	25	63	63	37	33	56	16	19	36	29	3	17	0	6	82	44
	9.1	8.9	5.9	7.4	11.7	6.8	8.7	12	8.3	7.9	8.8	11.6	6.3	8.8	2.3	14	10.4	7.3
			BC	E				E				N						
Not Very Important	98	29	21	50	48	31	27	40	14	13	28	21	3	12	0	6	65	33
	7	6.8	4.9	5.9	8.9	5.7	7.1	8.5	7.4	5.4	7	8.5	5.3	6.3	0	14	8.2	5.4
			B						N		N	N	N	N				
Not at all Important	29	9	4	13	16	6	6	16	2	6	8	8	1	5	0	0	17	11
	2.1	2.1	1	1.5	2.9	1.1	1.6	3.5	0.9	2.5	1.9	3.1	1.1	2.4	2.3	0	2.2	1.9
			E					E										
DK/Refused	26	16	6	22	4	10	4	11	4	3	8	9	1	2	0	0	18	8
	1.9	3.7	1.4	2.6	0.7	1.9	1.2	2.4	1.9	1.2	1.9	3.6	1.6	1	1.1	0	2.3	1.3
		D		D														
Mean	3.75	3.71	3.93	3.82	3.64	3.9	3.76	3.56	3.83	3.6	3.8	3.62	3.77	3.91	4.17	3.6	3.7	3.82
			AD	D		FG	G		IK		I		I	IK	HIJKLM			P

Table 558

Q13B_5. And, in thinking of how well your current sources are meeting your needs on this feature (Update frequency), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female	
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q		
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600	
Top 2 Box	580	164	199	362	217	232	167	181	91	97	160	94	21	88	10	19	338	242	
	41.7	38.4	46.5	42.4	40.5	42.6	44.4	38.4	47.7	40.1	39.5	37.5	38.1	46.3	65.9	44.2	42.7	40.3	
5 - Excellent	133	38	48	86	46	65	39	29	17	19	41	20	3	24	HIJKLM	4	4	78	54
	9.5	9	11.2	10.1	8.6	11.8	10.4	6.2	8.8	7.9	10.2	8	5.3	12.7	28.4	9.3	9.9	9	
4 - Very Good	447	125	151	276	171	168	128	152	74	78	118	74	18	64	L	6	15	259	188
	32.1	29.4	35.2	32.3	31.9	30.7	34	32.3	38.9	32.2	29.3	29.5	32.8	33.7	37.5	34.9	32.8	31.3	
3 - Good	585	187	171	358	228	222	152	211	74	114	171	109	26	69	JK	4	19	325	260
	42.1	43.8	40	41.9	42.4	40.7	40.6	44.9	38.9	47.1	42.3	43.3	46.6	36.1	29.5	44.2	41.1	43.4	
Bottom 2 Box	186	51	51	102	84	74	49	63	18	26	62	38	7	29	MN	0	5	101	85
	13.4	11.9	12	12	15.6	13.6	13.1	13.3	9.7	10.7	15.3	15.2	13.2	15.1	2.3	11.6	12.7	14.2	
2 - Fair	161	37	46	83	78	63	42	56	16	22	58	30	6	24	N	0	5	85	77
	11.6	8.7	10.7	9.7	14.6	11.6	11.2	11.9	8.3	9.1	14.4	12.1	10.1	12.7	2.3	11.6	10.7	12.8	
1 - Poor	25	14	5	19	6	11	7	7	3	4	4	8	2	5	AC	0	0	16	9
	1.8	3.2	1.2	2.2	1.1	2	1.9	1.4	1.4	1.7	0.9	3.1	3.2	2.4	0	0	2	1.5	
DK/Refused	40	25	6	32	8	17	7	16	7	5	11	10	1	5	D	0	0	27	12
	2.8	5.9	1.5	3.7	1.5	3.1	1.9	3.3	3.7	2.1	2.8	4	2.1	2.4	2.3	0	3.4	2.1	
Mean	3.37	3.34	3.45	3.4	3.33	3.4	3.41	3.31	3.47	3.36	3.34	3.28	3.28	3.43	3.94	3.42	3.39	3.34	
		BD		D					KL						HIJKLM				

Table 559

Q13a_6. Would you say Delivery frequency is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	589	163	187	349	239	233	164	191	85	84	190	97	20	88	7	17	311	278
	42.3	38.2	43.7	40.9	44.5	42.7	43.7	40.7	44.9	34.7	47	38.8	36	46.3	45.5	39.5	39.3	46.3
									I		IL			IL				P
Extremely Important	111	25	36	61	50	47	33	31	17	8	38	17	4	23	2	3	63	48
	8	5.8	8.5	7.2	9.3	8.6	8.7	6.7	8.8	3.3	9.3	6.7	7.4	12.2	11.4	7	8	8
									I		I		I	IK	I			
Very Important	477	138	150	288	189	186	131	160	69	76	152	81	16	65	5	14	248	230
	34.3	32.3	35.2	33.8	35.2	34.1	35	34	36.1	31.4	37.7	32.1	28.6	34.1	34.1	32.6	31.3	38.3
																		P
Somewhat Important	509	170	142	311	198	200	125	184	70	106	122	94	24	67	5	21	299	210
	36.6	39.8	33.2	36.5	36.8	36.7	33.3	39.2	37	43.8	30.2	37.5	43.9	35.1	30.7	48.8	37.8	35
										JN			JN					
Bottom 2 Box	218	64	71	135	82	81	64	72	27	42	66	41	10	26	3	3	132	86
	15.7	15	16.7	15.9	15.3	14.9	17.1	15.4	14.4	17.4	16.3	16.5	17.5	13.7	17	7	16.7	14.3
Not Very Important	133	40	42	82	51	54	35	44	18	27	34	27	7	18	1	2	82	51
	9.6	9.4	9.8	9.6	9.6	9.8	9.4	9.4	9.3	11.2	8.4	10.7	12.2	9.3	9.1	4.7	10.4	8.5
Not at all Important	85	24	30	54	31	28	29	28	10	15	32	15	3	8	1	1	50	35
	6.1	5.6	6.9	6.3	5.8	5	7.7	6	5.1	6.2	7.9	5.8	5.3	4.4	8	2.3	6.3	5.8
DK/Refused	75	30	28	57	18	31	22	22	7	10	26	18	1	9	1	2	49	26
	5.4	7	6.4	6.7	3.3	5.7	5.9	4.6	3.7	4.1	6.5	7.1	2.6	4.9	6.8	4.7	6.1	4.4
		D	D	D														
Mean	3.3	3.25	3.31	3.28	3.34	3.33	3.29	3.27	3.36	3.15	3.34	3.25	3.21	3.43	3.34	3.39	3.26	3.36
									I		I			IL				

Table 560

Q13B_6. And, in thinking of how well your current sources are meeting your needs on this feature (Delivery frequency), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	475	152	137	289	186	177	144	153	68	79	133	84	18	73	6	14	285	190
	34.1	35.7	32.1	33.9	34.5	32.5	38.5	32.6	35.6	32.6	33	33.5	33.3	38	38.6	32.6	36	31.7
5 - Excellent	134	35	41	77	58	49	43	43	15	22	41	24	3	23	2	4	80	55
	9.7	8.2	9.7	9	10.8	9	11.4	9.1	7.9	9.1	10.2	9.4	5.3	12.2	15.9	9.3	10.1	9.1
4 - Very Good	340	117	96	213	128	128	102	111	53	57	92	60	15	49	L	HL	205	136
	24.5	27.5	22.4	24.9	23.8	23.5	27.1	23.6	27.8	23.6	22.8	24.1	28	25.9	22.7	23.3	25.9	22.6
3 - Good	652	198	196	394	258	259	165	227	92	115	188	114	26	84	7	25	360	292
	46.9	46.4	45.9	46.1	48	47.5	44	48.4	48.6	47.5	46.5	45.5	47.6	43.9	47.7	58.1	45.5	48.7
Bottom 2 Box	165	37	58	95	70	70	36	59	21	36	45	31	8	21	1	1	88	76
	11.8	8.6	13.5	11.1	13	12.8	9.6	12.5	11.1	14.9	11.2	12.5	14.3	11.2	5.7	2.3	11.2	12.7
2 - Fair	138	30	46	75	62	59	26	52	18	28	38	27	6	19	1	1	68	70
	9.9	7	10.7	8.8	11.6	10.9	6.9	11.2	9.7	11.6	9.3	10.7	11.6	9.8	5.7	2.3	8.6	11.7
1 - Poor	27	7	12	19	8	11	10	6	3	8	8	4	1	3	0	0	20	6
	1.9	1.7	2.8	2.3	1.4	1.9	2.7	1.3	1.4	3.3	1.9	1.8	2.6	1.5	0	0	2.6	1.1
DK/Refused	100	40	36	76	24	40	30	30	9	12	38	21	3	13	1	3	58	41
	7.2	9.3	8.5	8.9	4.4	7.3	7.9	6.4	4.6	5	9.3	8.5	4.8	6.8	8	7	7.4	6.9
Mean	3.32	3.37	3.28	3.32	3.32	3.29	3.41	3.3	3.33	3.25	3.33	3.31	3.23	3.4	3.53	3.42	3.35	3.29
															IL			

Table 561

Q13a_7. Would you say Information filtering mechanisms (Search functions) is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	1095	323	368	691	404	444	306	345	147	184	335	196	42	147	12	33	611	484
	78.7	75.8	86.2	81	75.1	81.4	81.6	73.4	77.3	76	82.8	78.1	76.2	77.1	78.4	76.7	77.3	80.7
Extremely Important	426	124	151	275	151	182	126	117	59	59	126	81	17	68	5	11	239	187
	30.6	29	35.5	32.2	28.1	33.4	33.6	25	31	24.4	31.2	32.1	30.7	35.6	36.4	25.6	30.2	31.2
Very Important	669	200	217	416	253	262	180	227	88	125	209	115	25	79	6	22	373	297
	48.1	46.8	50.7	48.8	47.1	48	48	48.4	46.3	51.7	51.6	46	45.5	41.5	42	51.2	47.1	49.5
Somewhat Important	228	75	45	120	109	81	50	97	33	43	56	47	9	31	3	7	136	92
	16.4	17.5	10.5	14	20.2	14.9	13.3	20.7	17.1	17.8	14	18.8	16.4	16.1	17	16.3	17.2	15.4
Bottom 2 Box	51	19	13	32	19	16	16	20	7	9	11	6	3	12	1	3	34	18
	3.7	4.5	3.1	3.8	3.5	2.9	4.3	4.2	3.7	3.7	2.8	2.2	5.3	6.3	3.4	7	4.3	2.9
Not Very Important	38	14	11	25	12	13	10	15	4	4	8	4	3	11	1	3	24	14
	2.7	3.4	2.6	3	2.3	2.3	2.8	3.2	2.3	1.7	1.9	1.8	4.8	5.9	3.4	7	3	2.3
Not at all Important	14	5	2	7	7	3	6	5	3	5	4	1	0	1	0	0	10	4
	1	1.1	0.5	0.8	1.2	0.6	1.5	1.1	1.4	2.1	0.9	0.4	0.5	0.5	0	0	1.3	0.6
DK/Refused	16	9	1	10	6	5	3	8	4	6	2	2	1	1	0	0	10	6
	1.1	2.1	0.2	1.2	1.1	0.9	0.9	1.7	1.9	2.5	0.5	0.9	2.1	0.5	1.1	0	1.2	1
Mean	4.06	4.01	4.18	4.1	4	4.12	4.1	3.95	4.05	3.97	4.11	4.09	4.03	4.06	4.13	3.95	4.03	4.09
		B	AD	D		G	G						J					

Table 562

Q13B_7. And, in thinking of how well your current sources are meeting your needs on this feature (Information filtering mechanisms (Search functions)), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female	
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q		
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600	
Top 2 Box	587	161	196	357	230	234	170	183	84	91	179	102	22	81	8	20	335	252	
	42.2	37.8	45.9	41.8	42.8	42.8	45.4	39	44.4	37.6	44.2	40.6	40.2	42.4	54.5	46.5	42.4	42	
5 - Excellent	135	36	42	78	57	50	41	45	21	20	41	19	5	20	IKL	3	5	82	53
	9.7	8.4	9.8	9.1	10.7	9.1	10.8	9.5	11.1	8.3	10.2	7.6	9	10.7	20.5	11.6	10.4	8.8	
4 - Very Good	452	125	154	279	173	184	130	138	63	71	137	83	17	60	HIJKLM	5	15	253	199
	32.5	29.4	36.1	32.7	32.1	33.7	34.6	29.5	33.3	29.3	34	33	31.2	31.7	34.1	34.9	32	33.2	
3 - Good	621	191	180	371	249	235	161	224	88	113	173	116	24	80	6	20	346	275	
	44.6	44.8	42.2	43.5	46.4	43.1	43	47.7	46.3	46.7	42.8	46.4	44.4	42	38.6	46.5	43.7	45.8	
Bottom 2 Box	161	59	50	109	52	69	41	51	13	31	51	29	7	26	1	3	97	64	
	11.6	13.8	11.8	12.8	9.7	12.6	11	10.9	6.9	12.8	12.6	11.6	13.2	13.7	5.7	7	12.3	10.7	
2 - Fair	139	47	45	92	47	60	35	44	11	24	45	26	6	24	1	3	80	59	
	10	11.1	10.5	10.8	8.7	11	9.2	9.4	5.6	9.9	11.2	10.3	10.6	12.7	4.5	7	10.2	9.8	
1 - Poor	22	12	5	17	5	8	7	7	3	7	6	3	1	2	0	0	17	5	
	1.6	2.8	1.2	2	0.9	1.5	1.7	1.5	1.4	2.9	1.4	1.3	2.6	1	1.1	0	2.1	0.9	
DK/Refused	22	15	1	16	6	9	2	11	4	7	2	3	1	4	0	0	13	9	
	1.6	3.5	0.2	1.9	1.1	1.6	0.6	2.3	2.3	2.9	0.5	1.3	2.1	2	1.1	0	1.6	1.5	
Mean	3.39	3.31	3.43	3.37	3.43	3.38	3.44	3.37	3.48	3.31	3.41	3.36	3.34	3.39	3.69	3.51	3.39	3.4	
		BD			A				I	J			J		IJKLM				

Table 563

Q13a_8. Would you say Coverage period is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	742	255	236	491	251	309	210	223	108	115	241	114	28	111	10	15	428	314
	53.4	59.8	55.3	57.5	46.7	56.5	56.1	47.5	56.9	47.5	59.5	45.5	51.9	58	65.9	34.9	54.1	52.3
		D	D	D		G	G		IK		IK			IK	IKL			
Extremely Important	185	68	71	139	46	86	58	41	34	19	56	35	5	31	3	2	104	81
	13.3	16	16.6	16.3	8.5	15.8	15.5	8.6	18.1	7.9	14	13.8	9.5	16.1	17	4.7	13.1	13.6
		D	D	D		G	G		IL		I	I		I	I			
Very Important	557	187	165	352	205	222	152	183	74	96	184	80	23	80	7	13	324	233
	40.1	43.8	38.7	41.2	38.2	40.7	40.6	38.9	38.9	39.7	45.6	31.7	42.3	42	48.9	30.2	41	38.8
											K		K	K	K			
Somewhat Important	399	94	118	213	187	133	111	155	59	73	107	67	18	52	3	20	219	180
	28.7	22.1	27.7	24.9	34.8	24.4	29.6	33	31	30.2	26.5	26.8	32.8	27.3	20.5	46.5	27.7	30
					ABC			E					N					
Bottom 2 Box	154	37	40	76	78	62	30	62	14	36	39	36	5	16	1	7	93	61
	11.1	8.6	9.3	8.9	14.5	11.3	8.1	13.1	7.4	14.9	9.8	14.3	9	8.3	5.7	16.3	11.7	10.2
					ABC			F		HMN		HN						
Not Very Important	107	23	26	49	58	39	21	47	6	27	26	26	3	13	1	5	57	50
	7.7	5.4	6	5.7	10.8	7.2	5.5	10	3.2	11.2	6.5	10.3	5.3	6.8	4.5	11.6	7.2	8.4
					ABC			F		HL		H						
Not at all Important	47	13	14	28	20	23	10	15	8	9	13	10	2	3	0	2	36	11
	3.4	3.1	3.3	3.2	3.7	4.1	2.6	3.1	4.2	3.7	3.3	4	3.7	1.5	1.1	4.7	4.6	1.8
																Q		
DK/Refused	95	41	33	73	22	42	23	30	9	18	17	34	3	12	1	1	51	44
	6.8	9.5	7.7	8.6	4	7.7	6.2	6.4	4.6	7.4	4.2	13.4	6.3	6.3	8	2.3	6.4	7.4
		D	D	D								HIJLM						
Mean	3.56	3.71	3.64	3.67	3.39	3.62	3.65	3.43	3.67	3.4	3.63	3.47	3.52	3.69	3.83	3.19	3.54	3.58
		D	D	D		G	G		I		I			IK	IKL			

Table 564

Q13B_8. And, in thinking of how well your current sources are meeting your needs on this feature (Coverage period), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female	
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600	
Top 2 Box	421	124	131	254	166	170	118	132	68	75	113	66	15	66	7	11	242	179	
	30.2	29	30.6	29.8	30.9	31.2	31.6	28.1	35.6	31	27.9	26.3	27	34.6	47.7	25.6	30.6	29.8	
5 - Excellent	96	29	30	58	38	28	36	33	13	13	32	17	3	12	HIJKLM	3	3	61	35
	6.9	6.8	6.9	6.8	7	5	9.6	6.9	6.9	5.4	7.9	6.7	5.3	6.3	20.5	7	7.7	5.8	
4 - Very Good	325	95	101	196	129	143	82	99	55	62	81	49	12	54	HIJKLM	4	8	181	144
	23.3	22.2	23.7	23	23.9	26.1	22	21.2	28.7	25.6	20	19.6	21.7	28.3	27.3	18.6	22.8	24	
3 - Good	640	187	182	369	271	233	171	236	84	98	207	112	26	83	JK	6	25	356	284
	46	43.9	42.5	43.2	50.5	42.7	45.5	50.3	44	40.5	51.2	44.6	47.6	43.4	37.5	58.1	45	47.4	
Bottom 2 Box	232	73	82	155	77	99	62	70	31	50	68	40	10	27	IN	1	5	139	92
	16.7	17.1	19.2	18.1	14.3	18.1	16.6	15	16.2	20.7	16.7	16.1	18	14.1	6.8	11.6	17.6	15.4	
2 - Fair	192	61	63	125	67	84	49	59	25	39	56	35	8	23	N	5	109	83	
	13.8	14.4	14.8	14.6	12.5	15.3	13.1	12.6	13	16.1	14	13.8	14.8	12.2	5.7	11.6	13.8	13.8	
1 - Poor	40	12	19	30	9	15	13	11	6	11	11	6	2	4	N	0	30	10	
	2.9	2.7	4.4	3.5	1.8	2.8	3.5	2.4	3.2	4.5	2.8	2.2	3.2	2	1.1	0	3.8	1.6	
DK/Refused	98	42	33	75	23	44	24	31	8	19	17	32	4	15	D	2	54	44	
	7.1	9.9	7.7	8.8	4.3	8	6.3	6.6	4.2	7.9	4.2	12.9	7.4	7.8	8	4.7	6.8	7.4	
Mean	3.19	3.18	3.15	3.16	3.23	3.17	3.22	3.19	3.24	3.12	3.17	3.17	3.12	3.27	3.65	3.22	3.18	3.2	
															HIJKLM				

Table 565

Q13a_9. Would you say Geographic coverage is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	430	137	132	269	161	169	122	140	50	61	150	86	9	57	5	12	250	180
	31	32.2	30.9	31.6	30	31	32.4	29.8	26.4	25.2	37.2	34.4	16.4	29.8	33	27.9	31.6	30.1
Extremely Important	114	33	37	70	44	53	37	24	11	8	47	28	2	14	2	3	72	42
	8.2	7.8	8.7	8.2	8.1	9.8	9.8	5.1	5.6	3.3	11.6	11.2	3.7	7.3	10.2	7	9.1	7
Very Important	316	104	95	199	117	116	85	116	40	53	103	58	7	43	3	9	178	138
	22.8	24.5	22.2	23.3	21.8	21.2	22.7	24.6	20.8	21.9	25.6	23.2	12.7	22.4	22.7	20.9	22.6	23
Somewhat Important	441	104	122	226	215	163	116	162	58	55	133	82	19	68	6	20	222	219
	31.7	24.5	28.5	26.5	40	29.8	31.1	34.5	30.6	22.7	33	32.6	34.9	35.6	37.5	46.5	28	36.6
Bottom 2 Box	461	160	152	312	148	198	116	147	75	110	105	71	25	60	4	11	283	178
	33.1	37.6	35.6	36.6	27.6	36.3	30.9	31.3	39.4	45.5	26	28.1	45.5	31.7	26.1	25.6	35.7	29.7
Not Very Important	271	71	81	152	119	116	65	90	43	53	60	49	15	38	2	10	155	117
	19.5	16.6	19	17.8	22.2	21.2	17.3	19.3	22.7	21.9	14.9	19.6	28	20	14.8	23.3	19.6	19.4
Not at all Important	190	89	71	160	29	82	51	57	32	57	45	21	10	22	2	1	128	62
	13.6	21	16.6	18.8	5.4	15.1	13.5	12.1	16.7	23.6	11.2	8.5	17.5	11.7	11.4	2.3	16.2	10.3
DK/Refused	58	24	21	45	13	16	21	21	7	16	15	12	2	6	1	0	36	22
	4.2	5.6	5	5.3	2.4	3	5.6	4.4	3.7	6.6	3.7	4.9	3.2	2.9	3.4	0	4.6	3.6
Mean	2.92	2.8	2.87	2.84	3.05	2.89	2.98	2.91	2.75	2.57	3.12	3.09	2.56	2.93	3.06	3.07	2.88	2.97
					ABC						HIL	HIL		IL	HIL			

Table 566

Q13B_9. And, in thinking of how well your current sources are meeting your needs on this feature (Geographic coverage), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	421	131	129	260	161	167	124	129	60	76	120	71	13	62	7	12	242	179
	30.3	30.7	30.2	30.5	29.9	30.7	33.1	27.6	31.5	31.4	29.8	28.1	24.3	32.7	44.3	27.9	30.6	29.8
5 - Excellent	104	34	32	66	38	40	38	25	12	14	34	21	2	13	3	4	67	37
	7.5	7.9	7.6	7.7	7.1	7.4	10.2	5.4	6.5	5.8	8.4	8.5	3.7	6.8	22.7	9.3	8.5	6.1
4 - Very Good	317	97	97	194	123	127	86	104	48	62	86	49	11	49	3	8	175	142
	22.8	22.8	22.6	22.7	22.9	23.3	23	22.1	25	25.6	21.4	19.6	20.6	25.9	21.6	18.6	22.1	23.7
3 - Good	610	161	179	340	270	235	148	226	81	93	177	123	26	79	6	25	331	278
	43.9	37.8	41.8	39.8	50.3	43.1	39.5	48.2	42.6	38.4	43.7	49.1	47.6	41.5	38.6	58.1	41.9	46.4
Bottom 2 Box	222	61	79	140	82	91	58	72	32	31	71	39	10	31	1	6	124	97
	16	14.3	18.5	16.4	15.3	16.7	15.5	15.4	16.7	12.8	17.7	15.6	19	16.1	9.1	14	15.7	16.2
2 - Fair	184	50	63	113	70	79	41	63	24	23	62	30	10	29	1	5	93	91
	13.2	11.7	14.8	13.3	13.1	14.5	11	13.4	12.5	9.5	15.3	12.1	17.5	15.1	9.1	11.6	11.8	15.1
1 - Poor	38	11	15	27	11	12	17	9	8	8	9	9	1	2	0	1	31	7
	2.7	2.6	3.6	3.1	2.1	2.2	4.5	2	4.2	3.3	2.3	3.6	1.6	1	0	2.3	4	1.1
DK/Refused	138	73	41	114	24	52	44	42	18	42	36	18	5	19	1	0	93	45
	9.9	17.1	9.5	13.3	4.5	9.5	11.8	8.9	9.3	17.4	8.8	7.1	9	9.8	8	0	11.7	7.5
Mean	3.21	3.26	3.17	3.22	3.21	3.21	3.26	3.17	3.19	3.26	3.2	3.19	3.08	3.25	3.63	3.21	3.22	3.2

Table 567

Q13a_10. Would you say Subject coverage is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	1160	368	373	742	419	468	319	373	163	198	338	207	45	160	13	36	639	521
	83.4	86.4	87.4	86.9	77.9	85.8	85	79.5	85.6	81.8	83.7	82.6	82	83.9	86.4	83.7	80.8	86.9
		D	D	D		G												P
Extremely Important	404	132	153	285	119	177	128	100	62	61	113	73	17	59	6	14	216	188
	29.1	31	35.9	33.4	22.1	32.4	34.1	21.2	32.9	25.2	27.9	29	30.2	30.7	40.9	32.6	27.4	31.3
		D	D	D		G	G								IJK			
Very Important	756	236	220	456	300	292	191	273	100	137	226	134	28	101	7	22	423	333
	54.4	55.4	51.6	53.5	55.8	53.4	50.8	58.2	52.8	56.6	55.8	53.6	51.9	53.2	45.5	51.2	53.5	55.5
						F												
Somewhat Important	177	37	39	76	100	56	43	78	21	29	53	37	7	23	2	5	115	62
	12.7	8.8	9.1	8.9	18.7	10.2	11.5	16.5	11.1	12	13	14.7	12.7	12.2	11.4	11.6	14.6	10.3
				ABC				E										Q
Bottom 2 Box	37	12	12	24	13	15	11	12	4	11	9	2	3	7	0	1	26	11
	2.7	2.8	2.8	2.8	2.5	2.7	3	2.5	2.3	4.5	2.3	0.9	4.8	3.4	1.1	2.3	3.3	1.9
								K					K					
Not Very Important	23	7	9	16	7	8	8	7	3	9	2	1	1	6	0	1	15	8
	1.6	1.6	2.2	1.9	1.3	1.4	2.2	1.5	1.4	3.7	0.5	0.4	2.6	2.9	1.1	2.3	1.9	1.3
								JK					JK	JK				
Not at all Important	14	6	3	8	6	7	3	5	2	2	8	1	1	1	0	0	11	4
	1	1.3	0.6	1	1.2	1.2	0.8	1	0.9	0.8	1.9	0.4	2.1	0.5	0	0	1.4	0.6
DK/Refused	16	9	3	12	5	7	2	7	2	4	4	4	0	1	0	1	10	6
	1.2	2	0.7	1.3	0.9	1.3	0.5	1.5	0.9	1.7	0.9	1.8	0.5	0.5	1.1	2.3	1.3	1
Mean	4.1	4.16	4.21	4.18	3.97	4.16	4.16	3.99	4.16	4.03	4.08	4.12	4.06	4.11	4.28	4.17	4.05	4.17
		D	D	D		G	G								IL			P

Table 568

Q13B_10. And, in thinking of how well your current sources are meeting your needs on this feature (Subject coverage), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	666	194	209	403	262	254	178	234	102	136	167	108	23	97	10	24	373	293
	47.9	45.6	48.9	47.3	48.9	46.5	47.4	49.9	53.7	56.2	41.4	42.9	41.3	50.7	63.6	55.8	47.2	48.8
5 - Excellent	158	42	53	94	64	66	42	51	20	30	45	27	4	23	3	6	91	67
	11.4	9.8	12.3	11.1	11.9	12	11.3	10.8	10.6	12.4	11.2	10.7	7.9	12.2	17	14	11.5	11.3
4 - Very Good	507	153	156	309	198	188	135	184	82	106	122	81	18	73	7	18	282	225
	36.5	35.8	36.5	36.2	37	34.5	36.1	39.1	43.1	43.8	30.2	32.1	33.3	38.5	46.6	41.9	35.7	37.6
3 - Good	527	150	161	311	215	213	142	172	67	79	165	102	27	68	5	14	294	233
	37.9	35.2	37.7	36.5	40.1	38.9	37.9	36.6	35.2	32.6	40.9	40.6	48.7	35.6	31.8	32.6	37.1	38.8
Bottom 2 Box	180	72	54	126	53	71	51	57	19	24	66	36	5	25	1	4	113	67
	12.9	17	12.7	14.8	9.9	13.1	13.6	12.2	10.2	9.9	16.3	14.3	9.5	13.2	3.4	9.3	14.3	11.2
2 - Fair	161	61	49	110	51	62	45	54	18	21	62	29	5	22	1	4	100	61
	11.6	14.2	11.6	12.9	9.5	11.3	12.1	11.5	9.3	8.7	15.3	11.6	8.5	11.7	3.4	9.3	12.7	10.2
1 - Poor	19	12	5	16	2	9	6	3	2	3	4	7	1	3	0	0	13	6
	1.3	2.8	1.1	1.9	0.4	1.7	1.6	0.7	0.9	1.2	0.9	2.7	1.1	1.5	0	0	1.6	1
DK/Refused	18	9	3	12	6	8	4	6	2	3	6	6	0	1	0	1	11	7
	1.3	2.2	0.7	1.5	1.1	1.5	1	1.3	0.9	1.2	1.4	2.2	0.5	0.5	1.1	2.3	1.4	1.2
Mean	3.46	3.36	3.48	3.42	3.51	3.44	3.44	3.48	3.54	3.58	3.36	3.37	3.39	3.49	3.78	3.62	3.43	3.49
				A					J	JKL					HJKLM			

Table 569

Q13a_11. Would you say Search options is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	1042	308	334	642	400	424	292	326	143	184	305	177	42	149	12	30	576	466
	74.9	72.4	78.1	75.2	74.4	77.7	77.7	69.4	75.5	76	75.3	70.5	76.2	78	81.8	69.8	72.9	77.6
						G	G								K			
Extremely Important	379	105	137	243	137	163	118	97	48	53	113	72	16	64	5	9	209	171
	27.3	24.7	32.2	28.4	25.4	29.9	31.6	20.8	25	21.9	27.9	28.6	29.6	33.7	33	20.9	26.4	28.4
			AD			G	G							I	I			
Very Important	662	203	196	399	263	261	173	228	96	131	192	105	26	85	7	21	367	295
	47.6	47.7	45.9	46.8	49	47.8	46.1	48.6	50.5	54.1	47.4	42	46.6	44.4	48.9	48.8	46.5	49.2
										KM								
Somewhat Important	288	84	81	165	123	98	71	119	40	45	81	62	10	37	1	12	166	121
	20.7	19.7	18.9	19.3	22.9	17.9	18.9	25.4	20.8	18.6	20	24.6	18.5	19.5	9.1	27.9	21.1	20.2
								EF	N	N	N	N		N				
Bottom 2 Box	49	24	12	36	13	19	10	20	5	12	15	8	3	4	1	1	41	8
	3.5	5.7	2.8	4.3	2.3	3.4	2.6	4.3	2.8	5	3.7	3.1	5.3	2	8	2.3	5.2	1.3
		D											M		HKM		Q	
Not Very Important	34	18	7	26	8	14	7	14	4	8	8	8	2	4	1	1	31	3
	2.5	4.3	1.7	3	1.6	2.5	1.8	2.9	1.9	3.3	1.9	3.1	3.2	2	5.7	2.3	4	0.5
		BD													HJM		Q	
Not at all Important	15	6	5	11	4	5	3	7	2	4	8	0	1	0	0	0	10	5
	1.1	1.4	1.1	1.2	0.8	0.9	0.8	1.4	0.9	1.7	1.9	0	2.1	0	2.3	0	1.2	0.9
										K			KM		KM			
DK/Refused	12	9	1	10	2	5	3	4	2	1	4	4	0	1	0	0	7	5
	0.9	2.2	0.2	1.2	0.4	0.9	0.8	0.9	0.9	0.4	0.9	1.8	0	0.5	1.1	0	0.9	0.8
		BD																
Mean	3.98	3.92	4.07	3.99	3.97	4.04	4.07	3.85	3.98	3.92	3.99	3.98	3.98	4.1	4.06	3.88	3.94	4.05
			A			G	G							I				P

Table 570

Q13B_11. And, in thinking of how well your current sources are meeting your needs on this feature (Search options), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female	
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600	
Top 2 Box	596	169	190	359	236	240	169	186	89	95	160	109	23	89	8	23	328	267	
	42.8	39.6	44.6	42.1	44	44	45.2	39.6	46.8	39.3	39.5	43.3	42.9	46.8	51.1	53.5	41.5	44.6	
5 - Excellent	152	29	50	79	73	63	42	47	18	20	55	22	3	22	4	8	89	63	
	10.9	6.9	11.7	9.3	13.5	11.5	11.1	10	9.3	8.3	13.5	8.9	6.3	11.7	23.9	18.6	11.2	10.6	
4 - Very Good	444	140	140	280	164	177	128	139	71	75	105	86	20	67	HIJKLM	4	15	240	204
	31.9	32.8	32.9	32.8	30.5	32.5	34	29.6	37.5	31	26	34.4	36.5	35.1	27.3	34.9	30.3	34	
3 - Good	595	183	172	355	240	217	150	229	84	113	179	102	23	71	J	6	18	338	257
	42.8	43	40.3	41.7	44.6	39.7	39.9	48.7	44	46.7	44.2	40.6	42.9	37.1	38.6	41.9	42.7	42.9	
Bottom 2 Box	183	61	64	125	58	84	50	48	15	31	60	36	8	30	1	2	114	69	
	13.1	14.3	14.9	14.6	10.8	15.4	13.4	10.3	7.9	12.8	14.9	14.3	14.3	15.6	8	4.7	14.4	11.5	
2 - Fair	167	51	59	110	57	78	43	46	13	25	58	34	6	28	H	2	101	66	
	12	12.1	13.7	12.9	10.6	14.3	11.4	9.8	6.9	10.3	14.4	13.4	11.1	14.6	5.7	4.7	12.8	11	
1 - Poor	16	9	5	15	1	6	8	2	2	6	2	2	2	2	HN	0	13	3	
	1.1	2.2	1.2	1.7	0.2	1.1	2.1	0.5	0.9	2.5	0.5	0.9	3.2	1	2.3	0	1.6	0.5	
DK/Refused	17	13	1	14	3	5	6	6	3	3	6	4	0	1	0	0	11	6	
	1.2	3.1	0.2	1.7	0.5	0.9	1.5	1.3	1.4	1.2	1.4	1.8	0	0.5	2.3	0	1.4	1	
Mean	3.4	3.31	3.4	3.36	3.47	3.39	3.41	3.39	3.48	3.33	3.38	3.38	3.32	3.42	3.66	3.67	3.37	3.44	
		BD		AC					L						IJKLM				

Table 571

Q13a_12. Would you say Display options is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	446	128	155	284	162	193	130	123	65	64	128	85	19	68	4	12	251	194
	32	30.1	36.3	33.2	30.2	35.3	34.7	26.2	34.3	26.4	31.6	33.9	35.4	35.6	28.4	27.9	31.8	32.4
						G	G						I	I				
Extremely Important	82	28	20	47	35	36	25	22	10	10	23	21	2	12	1	3	43	39
	5.9	6.5	4.6	5.5	6.5	6.5	6.6	4.6	5.1	4.1	5.6	8.5	3.7	6.3	9.1	7	5.4	6.5
Very Important	364	101	136	236	127	157	105	101	55	54	105	64	17	56	3	9	209	155
	26.2	23.6	31.8	27.7	23.7	28.8	28.1	21.6	29.2	22.3	26	25.4	31.7	29.3	19.3	20.9	26.4	25.9
			AD			G	G						IN					
Somewhat Important	594	170	175	345	249	224	155	216	80	116	169	95	25	80	6	23	335	259
	42.7	39.9	40.9	40.4	46.4	41	41.2	46	42.1	47.9	41.9	37.9	45.5	42	39.8	53.5	42.4	43.2
				C						K								
Bottom 2 Box	307	104	85	188	119	111	76	120	39	57	92	59	9	38	4	8	178	129
	22.1	24.3	19.8	22.1	22.1	20.4	20.3	25.5	20.4	23.6	22.8	23.7	16.9	20	28.4	18.6	22.6	21.4
															L			
Not Very Important	232	75	63	137	95	78	61	93	32	39	71	44	7	29	3	7	133	99
	16.7	17.5	14.6	16.1	17.7	14.3	16.2	19.8	16.7	16.1	17.7	17.4	12.7	15.1	22.7	16.3	16.8	16.5
								E							L			
Not at all Important	75	29	22	51	24	33	16	27	7	18	21	16	2	9	1	1	45	29
	5.4	6.8	5.2	6	4.4	6	4.1	5.7	3.7	7.4	5.1	6.3	4.2	4.9	5.7	2.3	5.7	4.9
				D														
DK/Refused	44	24	13	37	7	19	14	11	6	5	15	11	1	5	1	0	26	18
	3.1	5.7	2.9	4.3	1.3	3.4	3.8	2.3	3.2	2.1	3.7	4.5	2.1	2.4	3.4	0	3.2	3
				D														
Mean	3.11	3.06	3.16	3.11	3.1	3.16	3.18	3	3.16	3	3.1	3.13	3.18	3.18	3.04	3.14	3.09	3.13
						G	G						I	I				

Table 572

Q13B_12. And, in thinking of how well your current sources are meeting your needs on this feature (Display options), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
		A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	443	136	140	276	167	178	127	138	63	75	115	87	18	62	5	17	257	186
	31.8	32	32.7	32.3	31.1	32.6	33.9	29.4	33.3	31	28.4	34.8	32.3	32.7	36.4	39.5	32.5	31
5 - Excellent	90	23	33	56	34	35	30	25	11	13	24	17	2	16	2	5	61	29
	6.4	5.4	7.6	6.5	6.3	6.4	8.1	5.2	5.6	5.4	6	6.7	4.2	8.3	11.4	11.6	7.7	4.8
4 - Very Good	353	113	107	220	133	143	97	113	53	62	90	71	15	47	IL	12	196	158
	25.4	26.6	25.1	25.8	24.7	26.2	25.8	24.1	27.8	25.6	22.3	28.1	28	24.4	4	27.9	24.7	26.3
3 - Good	688	186	209	395	293	268	176	245	97	116	201	118	28	99	7	23	369	319
	49.5	43.7	48.9	46.3	54.6	49	47	52.1	50.9	47.9	49.8	46.9	51.3	51.7	47.7	53.5	46.7	53.2
Bottom 2 Box	199	69	65	134	64	75	57	67	24	42	68	31	7	22	2	3	130	69
	14.3	16.2	15.2	15.7	12	13.7	15.2	14.3	12.5	17.4	16.7	12.5	12.7	11.7	10.2	7	16.4	11.5
2 - Fair	172	57	55	112	60	64	47	61	19	34	64	22	6	21	1	3	111	61
	12.4	13.4	12.8	13.1	11.2	11.8	12.5	13	10.2	14	15.8	8.9	11.6	11.2	9.1	7	14.1	10.1
1 - Poor	27	12	11	22	4	10	10	6	4	8	K	9	1	1	0	0	19	8
	1.9	2.8	2.5	2.6	0.8	1.9	2.7	1.3	2.3	3.3	0.9	3.6	1.1	0.5	1.1	0	2.4	1.4
DK/Refused	61	D	14	48	12	26	15	20	6	9	M	15	2	7	1	0	35	26
	4.4	8.1	3.2	5.7	2.3	4.7	3.9	4.3	3.2	3.7	5.1	5.8	3.7	3.9	5.7	0	4.4	4.3
Mean	3.23	BD	3.23	3.22	3.25	3.25	3.25	3.2	3.25	3.16	3.18	3.27	3.24	3.3	3.39	3.44	3.22	3.24
															I			

Table 573

Q13a_13. Would you say Support is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	723	232	191	423	299	268	173	282	99	111	205	151	25	97	7	28	392	331
	52	54.5	44.7	49.6	55.7	49	46	60.1	51.9	45.9	50.7	60.3	46	50.7	46.6	65.1	49.5	55.2
		B		BC				EF				IJLMN						
Extremely Important	208	67	58	125	83	76	60	73	26	23	62	52	7	27	3	10	111	97
	15	15.7	13.7	14.7	15.4	13.9	16	15.5	13.4	9.5	15.3	20.5	12.2	14.1	17	23.3	14	16.2
												IL			I			
Very Important	514	166	133	298	216	192	113	209	73	88	143	100	19	70	4	18	281	234
	37	38.8	31	34.9	40.2	35.2	30.1	44.6	38.4	36.4	35.3	39.7	33.9	36.6	29.5	41.9	35.5	39
		B		B				EF										
Somewhat Important	429	117	157	274	155	187	125	116	61	77	126	67	18	64	6	10	237	192
	30.9	27.5	36.7	32.1	28.9	34.3	33.4	24.8	31.9	31.8	31.2	26.8	33.3	33.7	38.6	23.3	30	32
			AD		G	G									K			
Bottom 2 Box	214	58	75	132	82	78	71	65	28	50	64	29	11	25	2	5	146	68
	15.4	13.5	17.5	15.5	15.2	14.3	18.9	13.8	14.8	20.7	15.8	11.6	19.6	13.2	12.5	11.6	18.4	11.4
										KM			K				Q	
Not Very Important	163	38	63	101	62	65	50	49	22	35	51	21	9	19	2	5	109	54
	11.8	8.9	14.7	11.8	11.6	11.9	13.4	10.3	11.6	14.5	12.6	8.5	16.9	9.8	10.2	11.6	13.8	9
		A								K			KM				Q	
Not at all Important	50	20	12	31	19	13	21	16	6	15	13	8	1	7	0	0	36	14
	3.6	4.6	2.7	3.7	3.6	2.4	5.6	3.5	3.2	6.2	3.3	3.1	2.6	3.4	2.3	0	4.6	2.4
						E											Q	
DK/Refused	25	19	5	24	1	13	6	6	3	4	9	3	1	5	0	0	16	9
	1.8	4.4	1.2	2.8	0.2	2.3	1.7	1.3	1.4	1.7	2.3	1.3	1.1	2.4	2.3	0	2.1	1.4
		BD		D														
Mean	3.49	3.55	3.39	3.46	3.52	3.47	3.38	3.59	3.48	3.29	3.48	3.67	3.36	3.5	3.5	3.77	3.41	3.59
		B						F	I		I	HIL		I				P

Table 575

Q13a_14. Would you say Use privileges is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	802	255	250	505	297	319	227	257	121	130	237	137	27	116	10	24	444	358
	57.7	59.7	58.6	59.2	55.3	58.3	60.5	54.6	63.9	53.7	58.6	54.5	49.7	61	63.6	55.8	56.2	59.7
Extremely Important	254	87	76	162	92	104	88	62	36	28	88	40	9	44	3	5	146	108
	18.3	20.3	17.7	19	17.1	19	23.5	13.3	19	11.6	21.9	16.1	16.9	22.9	21.6	11.6	18.4	18.1
Very Important	548	168	175	343	205	215	139	194	85	102	149	96	18	73	6	19	298	250
	39.4	39.4	40.9	40.1	38.2	39.4	37	41.4	44.9	42.1	36.7	38.4	32.8	38	42	44.2	37.7	41.6
Somewhat Important	356	82	104	186	171	135	85	136	42	58	105	73	17	43	3	15	188	168
	25.6	19.2	24.3	21.7	31.8	24.7	22.7	29	22.2	24	26	29	31.2	22.4	19.3	34.9	23.7	28.1
Bottom 2 Box	168	51	60	111	57	71	45	52	19	36	45	31	8	22	2	4	113	55
	12	11.9	14.1	13	10.6	13	12	11	10.2	14.9	11.2	12.5	14.3	11.7	10.2	9.3	14.2	9.2
Not Very Important	99	30	30	60	39	42	23	33	11	21	28	18	5	13	1	2	68	31
	7.1	7	7	7	7.3	7.8	6.2	7.1	6	8.7	7	7.1	8.5	6.8	4.5	4.7	8.6	5.2
Not at all Important	69	21	30	51	18	29	22	19	8	15	17	13	3	9	1	2	45	24
	4.9	4.8	7.1	6	3.3	5.2	5.8	3.9	4.2	6.2	4.2	5.4	5.8	4.9	5.7	4.7	5.6	4
DK/Refused	65	39	13	52	13	22	18	25	7	18	17	10	3	9	1	0	46	19
	4.7	9.2	3	6.1	2.4	3.9	4.9	5.4	3.7	7.4	4.2	4	4.8	4.9	6.8	0	5.9	3.1
Mean	3.62	3.7	3.57	3.63	3.6	3.62	3.7	3.56	3.71	3.48	3.68	3.55	3.49	3.71	3.74	3.53	3.58	3.67
									IL		I			IL	I			

Table 576

**Q13B_14. And, in thinking of how well your current sources are meeting your needs on this feature (Use privileges), would you rate them as:
Excellent, very good, good, fair or poor?**

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	501	141	156	297	205	206	126	170	75	84	130	100	15	72	6	20	288	214
	36.1	33	36.5	34.8	38.1	37.7	33.6	36.1	39.4	34.7	32.1	39.7	28	37.6	42	46.5	36.4	35.7
5 - Excellent	152	51	51	102	50	65	44	43	18	13	60	27	5	20	2	7	87	65
	10.9	11.9	11.9	11.9	9.3	11.9	11.7	9.1	9.7	5.4	14.9	10.7	8.5	10.2	13.6	16.3	11	10.8
4 - Very Good	350	90	105	195	155	141	82	127	56	71	70	73	11	52	4	13	201	149
	25.2	21.1	24.6	22.9	28.8	25.8	21.8	27	29.6	29.3	17.2	29	19.6	27.3	28.4	30.2	25.4	24.9
3 - Good	606	179	184	363	243	231	168	206	78	98	192	110	28	77	6	17	325	281
	43.6	41.9	43.1	42.5	45.2	42.4	44.9	43.9	41.2	40.5	47.4	43.8	50.3	40.5	40.9	39.5	41.1	46.9
Bottom 2 Box	205	61	69	130	75	84	61	61	31	41	62	27	9	30	2	4	124	81
	14.8	14.4	16.2	15.3	13.9	15.4	16.2	12.9	16.2	16.9	15.3	10.7	16.9	15.6	10.2	9.3	15.7	13.6
2 - Fair	168	49	54	103	65	71	46	51	25	35	47	26	8	23	1	4	95	74
	12.1	11.5	12.6	12	12.2	13.1	12.2	10.9	13	14.5	11.6	10.3	13.8	12.2	6.8	9.3	12	12.3
1 - Poor	37	12	15	28	9	13	15	10	6	6	15	1	2	7	1	0	29	8
	2.7	2.9	3.6	3.2	1.7	2.3	3.9	2.1	3.2	2.5	3.7	0.4	3.2	3.4	3.4	0	3.7	1.3
DK/Refused	78	45	18	63	15	25	20	33	6	19	21	15	3	12	1	2	55	23
	5.6	10.7	4.2	7.4	2.7	4.5	5.4	7.1	3.2	7.9	5.1	5.8	4.8	6.3	6.8	4.7	6.9	3.9
Mean	3.31	3.31	3.3	3.3	3.33	3.33	3.27	3.33	3.31	3.22	3.29	3.42	3.17	3.31	3.45	3.56	3.3	3.33
		BD		D						H		IL			IL			Q

Table 577

Q13a_15. Would you say Printing and downloading is extremely important, very important, somewhat important, not very important or not at all important to you?

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Responding	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	1144	352	364	716	428	461	313	371	162	199	331	193	48	169	12	31	634	511
	82.3	82.5	85.3	83.9	79.8	84.5	83.3	78.9	85.2	82.2	81.9	76.8	86.8	88.8	81.8	72.1	80.2	85.1
			D			G			K				K	K				P
Extremely Important	449	121	156	277	172	192	131	126	68	66	130	73	17	80	6	10	240	210
	32.3	28.3	36.5	32.4	32.1	35.1	34.9	26.9	35.6	27.3	32.1	29	30.2	42	42	23.3	30.3	34.9
			A			G	G							IJKL	IK			
Very Important	695	231	209	439	256	270	182	244	94	133	201	120	31	89	6	21	394	301
	50	54.2	48.8	51.5	47.7	49.4	48.5	52	49.5	55	49.8	47.8	56.6	46.8	39.8	48.8	49.9	50.2
										N			N					
Somewhat Important	195	54	56	110	85	73	45	78	25	36	58	47	5	15	2	7	119	76
	14	12.7	13.1	12.9	15.9	13.3	11.9	16.5	13	14.9	14.4	18.8	9.5	7.8	14.8	16.3	15.1	12.7
										M	M	LM			M			
Bottom 2 Box	47	16	7	23	23	12	15	20	4	6	13	10	2	7	1	5	35	12
	3.4	3.9	1.6	2.7	4.4	2.2	4	4.3	1.9	2.5	3.3	4	3.7	3.4	3.4	11.6	4.4	2
					B												Q	
Not Very Important	26	9	4	12	14	8	8	10	2	3	4	6	1	6	0	5	20	7
	1.9	2	0.9	1.4	2.6	1.5	2.2	2.1	0.9	1.2	0.9	2.2	2.6	2.9	1.1	11.6	2.5	1.1
Not at all Important	20	8	3	11	9	4	7	10	2	3	9	4	1	1	0	0	15	5
	1.5	1.8	0.7	1.3	1.8	0.7	1.8	2.2	0.9	1.2	2.3	1.8	1.1	0.5	2.3	0	1.9	0.9
DK/Refused	4	4	0	4	0	0	3	1	0	1	2	1	0	0	0	0	3	1
	0.3	0.9	0	0.5	0	0	0.8	0.2	0	0.4	0.5	0.4	0	0	0	0	0.4	0.2
			D															
Mean	4.1	4.06	4.19	4.13	4.06	4.17	4.13	4	4.18	4.06	4.09	4	4.12	4.27	4.18	3.84	4.05	4.17
			AD			G	G		K					IJK				P

Table 578

Q13B_15. And, in thinking of how well your current sources are meeting your needs on this feature (Printing and downloading), would you rate them as: Excellent, very good, good, fair or poor?

	Base	Faculty Member	Graduate Student	Faculty / Graduate Student	Under Graduate Student	Public	Private	Liberal Arts	Biological Sciences	Physical Sciences	Social Sciences	Arts and Humanities	Engineering	Business	Law	Undecided Major	Male	Female
	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	
Base - Total	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Top 2 Box	711	209	204	413	298	280	179	253	97	131	190	128	28	103	8	26	422	289
	51.1	49.1	47.7	48.4	55.5	51.2	47.6	53.8	50.9	54.1	47	50.9	51.9	54.1	54.5	60.5	53.4	48.2
5 - Excellent	225	55	67	123	102	103	53	69	25	40	64	39	12	37	3	4	142	83
	16.1	13	15.8	14.4	19	18.9	14	14.6	13	16.5	15.8	15.6	22.2	19.5	22.7	9.3	17.9	13.8
4 - Very Good	487	154	137	291	196	176	126	184	72	91	126	88	16	66	5	22	280	207
	35	36.1	32	34	36.5	32.3	33.6	39.2	38	37.6	31.2	35.3	29.6	34.6	31.8	51.2	35.4	34.4
3 - Good	463	137	141	278	185	165	134	164	70	84	141	77	20	54	5	13	247	216
	33.3	32.2	32.9	32.6	34.5	30.2	35.8	35	36.6	34.7	34.9	30.8	36	28.3	31.8	30.2	31.2	36.1
Bottom 2 Box	207	74	82	156	51	99	59	48	24	26	71	43	6	33	2	3	118	89
	14.9	17.4	19.2	18.3	9.4	18.2	15.8	10.3	12.5	10.7	17.7	17	11.1	17.1	11.4	7	14.9	14.8
2 - Fair	168	60	66	126	42	86	45	37	18	20	60	31	6	28	2	3	93	75
	12.1	14.2	15.4	14.8	7.9	15.8	12	7.9	9.7	8.3	14.9	12.5	10.6	14.6	11.4	7	11.8	12.5
1 - Poor	39	14	16	30	8	13	15	11	5	6	11	11	0	5	0	0	25	14
	2.8	3.3	3.9	3.6	1.5	2.4	3.9	2.4	2.8	2.5	2.8	4.5	0.5	2.4	0	0	3.2	2.3
DK/Refused	9	6	0	6	3	2	3	4	0	1	2	3	1	1	0	1	4	5
	0.7	1.3	0.1	0.7	0.6	0.4	0.7	0.9	0	0.4	0.5	1.3	1.1	0.5	2.3	2.3	0.5	0.9
Mean	3.5	3.42	3.4	3.41	3.64	3.5	3.42	3.56	3.49	3.58	3.43	3.46	3.63	3.54	3.67	3.64	3.53	3.45
					ABC								J					

Table 579
Q13A/B SUMMARY TABLE

	Base	Faculty Member A	Graduate Student B	Faculty / Graduate Student C	Under Graduate Student D	Public E	Private F	Liberal Arts G	Biological Sciences H	Physical Sciences I	Social Sciences J	Arts and Humanities K	Engineering L	Business M	Law N	Undecided Major O	Male P	Female Q
Base - Total Respondents	1391	426	427	853	537	546	375	469	190	242	404	251	55	191	15*	43*	791	600
Medium																		
Important (4,5)	761	227	252	479	283	321	211	228	115	116	229	138	28	109	9	18	422	339
	54.7	53.2	58.9	56.1	52.6	58.9	56.4	48.6	60.6	47.9	56.7	54.9	50.3	57.1	56.8	41.9	53.3	56.6
						G	G		IL									
Meeting Needs (4,5)	609	184	193	376	233	242	167	199	89	95	177	114	23	84	8	19	354	255
	43.8	43.1	45.1	44.1	43.3	44.4	44.6	42.5	46.8	39.3	43.7	45.5	42.9	43.9	54.5	44.2	44.8	42.5
															I			
Speed of delivery																		
Important (4,5)	1026	313	327	640	386	407	290	329	147	170	297	171	41	154	11	34	567	458
	73.8	73.5	76.4	75	71.8	74.5	77.4	70	77.3	70.2	73.5	68.3	74.1	81	75	79.1	71.7	76.4
							G		K					IK				
Meeting Needs (4,5)	574	186	182	368	205	222	165	186	85	100	158	85	24	99	7	15	329	244
	41.2	43.6	42.6	43.1	38.3	40.7	44.1	39.6	44.9	41.3	39.1	33.9	43.9	51.7	50	34.9	41.6	40.7
									K				K	IJK	K			
Ease of access																		
Important (4,5)	1235	384	385	769	465	488	334	413	172	210	359	220	51	170	14	39	682	553
	88.8	90.1	90.2	90.1	86.7	89.4	89.1	87.9	90.7	86.8	88.8	87.5	92.6	89.3	92	90.7	86.2	92.2
																		P
Meeting Needs (4,5)	655	188	209	397	258	274	180	200	99	106	190	112	26	96	8	19	376	279
	47.1	44.2	48.9	46.5	48	50.2	48.1	42.7	51.9	43.8	47	44.6	46.6	50.2	55.7	44.2	47.6	46.4
						G												
Quality																		
Important (4,5)	1268	384	397	781	487	501	341	425	175	213	376	232	49	172	13	38	723	545
	91.2	90.1	92.9	91.5	90.6	91.8	91	90.5	92.1	88	93	92.4	88.9	90.2	88.6	88.4	91.4	90.9
Meeting Needs (4,5)	713	199	241	440	273	282	200	232	93	114	229	124	26	95	10	21	398	315
	51.3	46.8	56.4	51.6	50.8	51.6	53.2	49.4	49.1	47.1	56.7	49.6	48.1	49.8	65.9	48.8	50.3	52.6
			A								I				HIKLM			
Update frequency																		
Important (4,5)	898	260	317	577	321	390	244	264	129	140	269	148	36	139	13	24	502	396
	64.6	61.1	74.2	67.6	59.7	71.5	65	56.1	68.1	57.9	66.5	58.9	65.1	73.2	84.1	55.8	63.5	65.9
			AD	D		G	G		IK					IK	HIJKL			
Meeting Needs (4,5)	580	164	199	362	217	232	167	181	91	97	160	94	21	88	10	19	338	242
	41.7	38.4	46.5	42.4	40.5	42.6	44.4	38.4	47.7	40.1	39.5	37.5	38.1	46.3	65.9	44.2	42.7	40.3
			A						K						HIJKLM			
Delivery frequency																		
Important (4,5)	589	163	187	349	239	233	164	191	85	84	190	97	20	88	7	17	311	278
	42.3	38.2	43.7	40.9	44.5	42.7	43.7	40.7	44.9	34.7	47	38.8	36	46.3	45.5	39.5	39.3	46.3
									I		IL			IL				P
Meeting Needs (4,5)	475	152	137	289	186	177	144	153	68	79	133	84	18	73	6	14	285	190
	34.1	35.7	32.1	33.9	34.5	32.5	38.5	32.6	35.6	32.6	33	33.5	33.3	38	38.6	32.6	36	31.7
Search functions																		
Important (4,5)	1095	323	368	691	404	444	306	345	147	184	335	196	42	147	12	33	611	484
	78.7	75.8	86.2	81	75.1	81.4	81.6	73.4	77.3	76	82.8	78.1	76.2	77.1	78.4	76.7	77.3	80.7

Meeting Needs (4,5)	587	161	AD	D		G	G												
	42.2	37.8	196	357	230	234	170	183	84	91	179	102	22	81	8	20	335	252	
Coverage period Important (4,5)			A																
	742	255	236	491	251	309	210	223	108	115	241	114	28	111	10	15	428	314	
Meeting Needs (4,5)	53.4	59.8	55.3	57.5	46.7	56.5	56.1	47.5	56.9	47.5	59.5	45.5	51.9	58	65.9	34.9	54.1	52.3	
			D	D	D	G	G		IK	IK	IK	IK	IK	IK	IKL	IKL	IKL	IKL	IKL
Geographic coverage Important (4,5)	421	124	131	254	166	170	118	132	68	75	113	66	15	66	7	11	242	179	
	30.2	29	30.6	29.8	30.9	31.2	31.6	28.1	35.6	31	27.9	26.3	27	34.6	47.7	25.6	30.6	29.8	
Meeting Needs (4,5)									K						HIJKLM				
	430	137	132	269	161	169	122	140	50	61	150	86	9	57	5	12	250	180	
Subject coverage Important (4,5)	31	32.2	30.9	31.6	30	31	32.4	29.8	26.4	25.2	37.2	34.4	16.4	29.8	33	27.9	31.6	30.1	
									L	L	HIL	IL		L	L				
Meeting Needs (4,5)	421	131	129	260	161	167	124	129	60	76	120	71	13	62	7	12	242	179	
	30.3	30.7	30.2	30.5	29.9	30.7	33.1	27.6	31.5	31.4	29.8	28.1	24.3	32.7	44.3	27.9	30.6	29.8	
Meeting Needs (4,5)															HIJKL				
	1160	368	373	742	419	468	319	373	163	198	338	207	45	160	13	36	639	521	
Search options Important (4,5)	83.4	86.4	87.4	86.9	77.9	85.8	85	79.5	85.6	81.8	83.7	82.6	82	83.9	86.4	83.7	80.8	86.9	
		D	D	D	G	G													P
Meeting Needs (4,5)	666	194	209	403	262	254	178	234	102	136	167	108	23	97	10	24	373	293	
	47.9	45.6	48.9	47.3	48.9	46.5	47.4	49.9	53.7	56.2	41.4	42.9	41.3	50.7	63.6	55.8	47.2	48.8	
Search options Important (4,5)									JKL	JKL					JKLM				
	1042	308	334	642	400	424	292	326	143	184	305	177	42	149	12	30	576	466	
Meeting Needs (4,5)	74.9	72.4	78.1	75.2	74.4	77.7	77.7	69.4	75.5	76	75.3	70.5	76.2	78	81.8	69.8	72.9	77.6	
						G	G								K				
Display options Important (4,5)	596	169	190	359	236	240	169	186	89	95	160	109	23	89	8	23	328	267	
	42.8	39.6	44.6	42.1	44	44	45.2	39.6	46.8	39.3	39.5	43.3	42.9	46.8	51.1	53.5	41.5	44.6	
Meeting Needs (4,5)																			
	446	128	155	284	162	193	130	123	65	64	128	85	19	68	4	12	251	194	
Support Important (4,5)	32	30.1	36.3	33.2	30.2	35.3	34.7	26.2	34.3	26.4	31.6	33.9	35.4	35.6	28.4	27.9	31.8	32.4	
						G	G						I	I					
Meeting Needs (4,5)	443	136	140	276	167	178	127	138	63	75	115	87	18	62	5	17	257	186	
	31.8	32	32.7	32.3	31.1	32.6	33.9	29.4	33.3	31	28.4	34.8	32.3	32.7	36.4	39.5	32.5	31	
Meeting Needs (4,5)																			
	723	232	191	423	299	268	173	282	99	111	205	151	25	97	7	28	392	331	
Support Important (4,5)	52	54.5	44.7	49.6	55.7	49	46	60.1	51.9	45.9	50.7	60.3	46	50.7	46.6	65.1	49.5	55.2	
		B		BC				EF				IJLMN							
Meeting Needs (4,5)	499	140	142	282	217	189	132	178	71	75	150	95	19	67	6	15	280	219	
	35.8	32.9	33.2	33	40.4	34.6	35.2	37.9	37.5	31	37.2	37.9	33.9	35.1	40.9	34.9	35.4	36.5	
Use privileges Important (4,5)				ABC															
	802	255	250	505	297	319	227	257	121	130	237	137	27	116	10	24	444	358	
Meeting Needs (4,5)	57.7	59.7	58.6	59.2	55.3	58.3	60.5	54.6	63.9	53.7	58.6	54.5	49.7	61	63.6	55.8	56.2	59.7	
									IKL					L	L				
Printing and downloading Important (4,5)	501	141	156	297	205	206	126	170	75	84	130	100	15	72	6	20	288	214	
	36.1	33	36.5	34.8	38.1	37.7	33.6	36.1	39.4	34.7	32.1	39.7	28	37.6	42	46.5	36.4	35.7	
									L			L		L	L				

